



_experience the commitment™



Insurance Software Services

SOLUTION ADVANTAGE

Outsourcing your software services to CGI is a smart business decision. We can help you to:

- _ Focus on strategic competencies
- _ Reduce operating expenses
- _ Reduce the need to recruit, hire and train new staff
- _ Reduce IT investment
- _ Leverage CGI's specialized claims expertise and technology
- _ Maximize service efficiencies
- _ Improve customer satisfaction
- _ Increase profitable revenue growth

Our Software Services deliver:

- _ Fast and effective systems implementation, and integration
- _ Lower maintenance costs
- _ Flexible software licensing options
- _ Secure, reliable, and high performance hosting
- _ Comprehensive, accurate, and timely rating
- _ Automated regulatory and statistical reporting

LEADING-EDGE INSURANCE SOFTWARE SOLUTIONS

CGI delivers value-added Software Services in conjunction with our full suite of insurance outsourcing and software solutions. Whether you choose outsourcing or software, these support services make your transformation complete and help to ensure the ongoing success of your business. Our services are flexible, allowing you to choose the level of support you need—from hosting to full IT management—and they're backed by our extensive insurance and technology expertise.

CGI's Software Services include:

- _ Software maintenance
- _ Software consulting
- _ Software licensing
- _ ASP
- _ Rating
- _ Bureau reporting

Software maintenance

CGI's proactive maintenance approach is designed to quickly identify and correct problems, prevent future problems, and improve functionality. We can lower your existing maintenance costs while enhancing the performance of your systems, thus freeing you to concentrate on more strategic, business-driven initiatives.

Software consulting

CGI offers comprehensive software consulting services designed to help you choose and implement the right solutions. We have worked extensively in designing, developing, and implementing all types of insurance systems. We are also highly experienced in systems integration and data conversion. Our business and technology experts walk you through the solutions you choose and teach you everything you need to know.

ASP

As a leading Applications Service Provider (ASP), CGI offers world-class hosting centers and solutions. Our robust and flexible technological infrastructures, proven operational processes and technical expertise ensure the highest service levels. We provide on-call support 24 hours a day, seven days a week via a telephone help desk. Our high performance back-up, management, monitoring, and reporting software keep your systems running flawlessly.

Rating

CGI has built a reputation for providing accurate rating services for our customers. Our rating software supports rates, rules, and state exceptions for all states, plus the District of Columbia and Puerto Rico, for most personal and commercial lines of business. Each time a rate or rule change occurs, our experts update the software, keeping it current and reliable. Revisions are made available to clients in a timely manner, based on the effective date of the change.

Bureau reporting

CGI's comprehensive reporting services keep you on top of your business and in compliance with regulatory and service bureau requirements. We have nearly two decades of experience in providing statistical, regulatory, statutory, and management reporting services. Our leading-edge reporting software ensures timely and accurate reporting, thereby saving you time, money, and resources.

CORPORATE PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to solve them.

A leading IT and business process services provider, CGI has approximately 27,000 professionals operating in 100+ worldwide offices, giving us close proximity to our clients. Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve results.