

\_experience the commitment



# AMS Advantage Learning Management

## Corporate profile

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

Through our leading ERP suite, AMS Advantage, CGI is pleased to have helped 190+ state and local organizations better serve 90+ million citizens. Designed exclusively to support the business of government, CGI's AMS Advantage solution allows clients to improve operational efficiencies, constituent services and performance— all while reducing costs.

## Achieving new efficiencies through e-learning

Learning and knowledge foster continuous innovation. Combined, they are the engines that transform government operations. Yet forging a cohesive strategy to manage your organization's learning and knowledge assets can be a daunting task. How do you integrate numerous manuals, references, training courses and project collaboration sites into a resource that is simple and accessible for all levels of users?

With the AMS Advantage® Learning Management solution, government organizations have the tool they need to capture and leverage organization-wide knowledge. Powered by Meridian KSI Knowledge Centre™, a leading learning and knowledge management infrastructure, the solution is a best-of-breed learning and knowledge management system that increases the effectiveness of employee training, while lowering the associated time and cost.

AMS Advantage Learning Management provides state and local government organizations with the tools that turn knowledge into performance. Capabilities include:

- Ability to store and access all learning assets in one place
- Ability for learners to automatically identify and enroll in classes at any time from any location through an easy-to-use, web-accessible interface
- Automated tools that administer e-learning offerings, track attendance, and test participants, decreasing trainer level of effort
- Ability to identify and remedy gaps between employees' skill requirements and their performance
- Full integration with your existing human resources solution

With AMS Advantage Learning Management, managers and learners can better meet today's workforce challenges by achieving immediate access to the right skills in record time.

### Key features

AMS Advantage Learning Management is a highly configurable solution that meets the demands of your public-sector organization. The CGI solution delivers the following components:

- **Learning Center**—The Learning Center is home to all training related functions, allowing users to find and enroll in courses by searching a course catalog or by browsing course descriptions. Learners can also access course bookmarks, notes, and assignments posted by instructors, and download additional software or plug-ins required by specific courses.
- **Group learning and interaction**—Virtual communities, such as the solution's "Teaming Center" and "Coffee Shop," allow groups within your organization to interact in focused environments. Classmates, cross-functional communities, and functional teams can create their own areas to upload and share documents and other resources.

## Achieving new efficiencies through e-learning

- **Knowledge management functionality**—The solution provides a central knowledge repository and a personal portal to access learner-specific content. It also includes a feature called Peer Net, a searchable repository of user-volunteered expertise, which is perfectly suited for knowledge and resource mapping and for encouraging tacit knowledge sharing. Additionally, a “Research Assistant” search engine provides users with the capability to query multiple format reference documents and courseware.
- **Performance support framework**—The solution’s agile and versatile framework provides for the delivery of learning opportunities that remedy specific performance deficiencies through individual development plan (IDP) personalization, skills gap analyses, and links to recommended learning remedies.
- **User-friendly design tools**—These tools enable your organization to administer and configure many features of the system and to perform dozens of system tasks without formal programming.
- **ASP technology and services**—ASP is offered as an option to allow your organization to run the solution without the overhead and expenses associated with an in-house application. It also ensures 24/7 access to the solution by employees, administrators, and instructors.

### Key benefits

AMS Advantage Learning Management quickly achieves the following benefits:

- **Knowledge capture and sharing**—A relational database enables your employees to easily capture and access information and knowledge—such as best practices and innovative ideas—across the entire enterprise. Centralized content, administration, and queries provide practice and functional teams with the ability to establish customized virtual spaces to share content and to participate in real-time and threaded discussion.
- **Robust and comprehensive blended learning**—The solution allows your organization to create a custom enterprise-wide learning solution specific to your public-sector objectives and requirements, including courseware delivery and management, custom curriculum development, integrated curriculums, virtual team rooms for classroom support, and scheduling and calendar resources for instructors and learners.
- **Easily accessible management and administration**—The solution provides managers and learning administrators with a web-accessible centralized tool to manage employee utilization, identify crucial needs, analyze individual performance, and improve employee monitoring. IDPs can be customized to reflect the unique goals and objectives of your organization, based on employee position levels, to provide a complete competency management program.
- **Public-sector value**—Aligning with specific public-sector workflows and processes, the solution can be quickly installed and placed into production, immediately improving operational efficiencies and reducing recurring costs.

## About the solution

AMS Advantage Learning Management is a component of AMS Advantage 3, CGI’s suite of web-based ERP solutions designed exclusively to support the business of state and local governments, public school systems, colleges and universities.

With more than 190 AMS Advantage public-sector clients, CGI knows what the public sector needs in a learning management solution. Leveraging learning management best practices through our exclusive partnership with Meridian KSI, CGI provides you with a partner that is not only expert in learning management, but expert in meeting the unique needs of public-sector workforce planning professionals.

Business solutions through information technology®



ISO 9001 Certified

For more information: [www.cgi.com](http://www.cgi.com)

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