

\_experience the commitment

## AMS Advantage Consulting Services



### About CGI

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in clients' challenges and delivering quality services to solve them. A leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ worldwide offices.

Through our leading ERP suite, AMS Advantage, CGI is pleased to have helped 190+ state and local organizations better serve 90+ million citizens. Designed exclusively to support the business of government, CGI's AMS Advantage solution allows clients to improve operational efficiencies, constituent services and performance—all while reducing costs. Our experts are ready to make you an expert.

For more information about AMS Advantage Consulting Services, contact Jay Leach at [jay.leach@cgi.com](mailto:jay.leach@cgi.com) or 703-227-4442.

[www.cgi.com](http://www.cgi.com)

### The tools to become independent, successful experts

Your goals extend beyond completing a successful implementation or upgrade—you want your organization to realize the full potential of AMS Advantage. Through our consulting services, CGI provides the education and tools needed to turn you and your employees into AMS Advantage subject matter experts.

Each consulting engagement begins with pre-visit activities to assess your organization's specific needs and to identify the most appropriate outcomes. Once on-site, the CGI consultant, working side-by-side with you and your employees, performs an analysis that culminates in a made-to-order service that maps out a customized set of recommendations, plans, and tests.

This roadmap to self-sufficiency takes into account your organization's unique characteristics: your users' level of experience, the complexity of your organization, and the amount of training you need. And we use the environment in which your staff is most comfortable—your data, application, and procedures.

The key offerings within the AMS Advantage consulting services package focus on complex processes and setup, which require a higher degree of expertise to implement and manage. The six current service areas available include:

**AMS Advantage Financial Management**—services that give you a smooth, hassle-free end to the previous year and a well-prepared beginning for the new year

- Year-end processing
- Budget fiscal year staging

**AMS Advantage Human Resources Management**—features that offer enhanced services while reducing staff's administrative burden

- Welcome to AMS Advantage HRM
- Flexible spending accounts
- Employee self-service

**AMS Advantage Technical Management**—tools that keep your organization up-to-date with the latest improvements to AMS Advantage

- Installing AMS Advantage FixPacks

With the training and tools these consulting services provide, your staff will achieve new efficiencies within their day-to-day work environment. Additional benefits include:

- Receive valuable tools, such as checklists and documentation, which complement the training and education delivered by your CGI expert.
- Empower your staff to focus on new skills that allow them to add increased value.
- Offer enhanced services by putting transactions into the hands of your customers while enforcing the controls that are critical to the accuracy of your data.