### CASE STUDY

# HRS Payment Services

For many organisations who need to send or receive payments using electronic solutions managing the process themselves is a costly, time consuming and complicated undertaking.

In a fast-moving and rapidly changing business environment, there is an expectation that money can be moved quickly and easily from one place to another.

To ensure payments are processed securely and efficiently, businesses require the IT, Infrastructure and knowledge to ensure that personal information is protected and processed according to financial and banking rules and in accordance with GDPR regulations.

# Our solution

CGI's Payment Services team processes over £1 billion of BACS Credit & Debit transactions per month, and have been successfully managing electronic payments process for some of the UK's largest organisations for many decades.

Leveraging CGI Payment Services for the processing of BACS Direct Credit & Debit transactions via our accredited bureau minimises the requirement for our clients to host, licence and support the hardware and applications needed to submit payments into the UK Banking system.

Our offering reduces risk and our client partners take advantage of our business continuity solution and leverage the experience of our specialists.

CGI's technical expertise and solutions enable us to process your BACS Direct Credit & Debit payments efficiently and accurately.



CGI

## Why CGI?

- 40+ year experience bringing deep industry knowledge
- 100% on-shore workforce where data is never moved outside the UK
- Expertise processing £13bn of salary payments every year (approx. 3 million payslips) across over 200 clients
- A drive to reduce our carbon footprint and become carbon neutral by 2030
- We are experts in managing BACS Direct Credit & Debit services across the UK

# Key benefits

#### Access to a team of experts

With over 40 years' experience of managing electronic payments solutions we have the systems and technical know-how to process your payments efficiently and accurately.

#### **Customised services**

The service can be tailored to meet your requirements ensuring that payments can be processed from any system in your organisation.

#### Assured compliance

CGI Payment solutions are maintained against industry standards and regulations as a standard element of our service. Our in-depth knowledge of GDPR and the latest data protection and payment protocols ensures that your payments service complies with the latest security and financial regulations.

#### A quality service

KPIs and SLAs can be tailored so we are focussed on providing you with a highly professional service that supports your specific business requirements.



With the peace of mind that comes from a highly efficient service your staff can focus on your business performance and strategy.

## Get it touch

If you would like further details on the Payment Services we offer, please contact:

## Mark Stevens

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## About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. At CGI, we are insights-led and outcomebased to help clients accelerate returns on their investments.

For more information Visit cgi.com/uk