High-quality, cost-effective and flexible coding services

CGI

SOLUTIONS DESIGNED TO MEET TODAY'S HEALTHCARE CHALLENGES

Complex and changing federal regulations, a national shortage of qualified coders, and the requirements for high-quality, rapid coding turnaround are challenges facing Health Information Management departments today. Since coding is the lifeblood of a healthcare organization's revenue cycle, you need a trusted partner that can deliver the superior coding services you require.

For the past 20 years, CGI has been helping healthcare organizations harness the power of technology and improve business processes including medical coding. We address your coding challenges and goals and bring impressive and timely results to your health system with the following coding services:

- ICD9 and ICD10 coding and abstracting of all patient types
- Compliance and coding validation audits
- Revenue cycle workflow analysis

We also provide the right mix of onshore and offshore coding resources to deliver high quality and cost-effective coding services. Our clients range in size from large health systems to small community hospitals and physician practices. We code all record types—from a simple ancillary record to the most complex in-patient chart.

WHAT SETS CGI APART

Rapid, High Quality Results—98% Accuracy, 24 Hour Turnaround

Coding quality is paramount at CGI. Our coders have a minimum of 3 years of coding experience, are AHIMA certified (CCS, RHIA or RHIT), and have passed rigorous coding quality tests. Our multi-step, QA process will provide you with measurable benefits including 98% or greater coding accuracy with a turn-around of 24 hours or less, guaranteed.

Focused Expertise—ICD10CM/PCS Ready

No matter when ICD10CM/PCS is implemented—CGI is ready. Our team is staffed with AHIMA Certified ICD10 trainers and our coders participate in ongoing ICD10CM/PCS education and training. Our experienced off-shore coders have been working with ICD10 for years for clients outside of the US, which positions us strongly for the future.

Delivery Flexibility and Choice—Stateside, International, Onsite or Remote

CGI's flexible delivery options include stateside, international or a combination of both. Our pricing varies based on the location of coders and delivery mix. We offer pricing on a per-chart or hourly basis, depending on your requirements. Our international pricing will save your organization an average of 30-35% compared to stateside pricing. The same guaranteed quality results will be ensured regardless of the approach that you require.

CGI's coding operations and quality is excellent. We've seen their operations and work closely with them day to day. With CGI's 24/7 operations, we do not experience a backlog of charts requiring coding on Monday morning. They can handle our volume, chart mix and increased volumes without much notice. CGI's coding team has also coded our practice management service line, allowing us to enhance revenue flow."

**Juana Colon, R.H.I.A.,
Corporate HIM Director,
Orlando Health, Inc.**

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Whether you require coding coverage on an as-needed basis, for backlog projects or on a continued part-time or full-time basis, CGI will tailor a coding service to meet your needs.

The Bottom Line

CGI provides flexible, robust coding services that will exceed your current coding service levels and turnaround times and ultimately contribute to the improvement of your health system's revenue cycle.

OTHER MEASURABLE AND TANGIBLE BENEFITS

- Meet your revenue cycle targets for coding turnaround time
- Meet your budget requirements with cost-effective outsourcing
- Assure readiness for ICD10 implementation
- Better manage your DNFB
- Meet your compliance goals and requirements
- Reduce your coding recruitment, education and retention costs
- Streamline the coding process and facilitate appropriate reimbursement.

OTHER WAYS CGI CAN IMPROVE THE HEALTH OF YOUR HEALTH SYSTEM'S REVENUE CYCLE

CGI's Sovera® health enterprise content management (ECM) solutions and services transform how hospitals manage information by automating and perfecting workflow, business processes and operations, which ultimately saves time and resources and improves patient care, the revenue cycle and physician satisfaction. Our solutions enable secure web-based content management that streamlines business processes across the healthcare enterprise, such as insurance verification, chart review, release of information, denials management, patient financial customer service, invoice approval and credential review. For example, the paperless revenue cycle created by Sovera improves profitability with increased cash collections, reduced denials and accounts receivable days and bad debt, while enhancing customer service capabilities.

For more information on CGI's solutions and services for the healthcare providers visit **www.cgi.com/solutions/solutions-for-healthcare-providers** or **eHealth@cgi.com.**

CGI AT A GLANCE

Founded in 1976, CGI is the sixth largest independent information technology and business process services firm in the world. CGI and its affiliated companies have approximately 72,000 professionals in more than 40 countries. With offices and global delivery centers in the Americas, Europe and Asia Pacific, CGI offers local partnerships and a balanced blend of delivery options—including onshore, nearshore and offshore expertise—to ensure clients receive the combination of value and expertise they require.

Our comprehensive portfolio of services includes high-end business and IT consulting, systems integration, application development and maintenance, and infrastructure management, as well as more than 100 proprietary solutions. CGI defines success by exceeding expectations and helping clients achieve superior performance.