CGI Client Global Insights

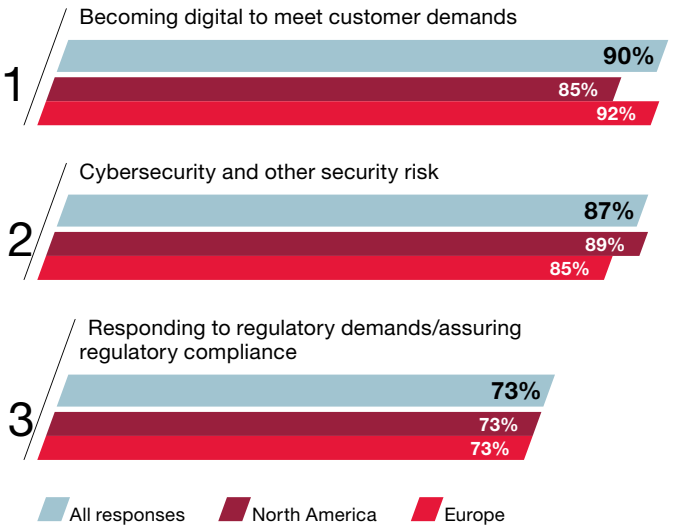
2018 trends at a glance

GLOBAL TRENDS

CGI
Experience the commitment®

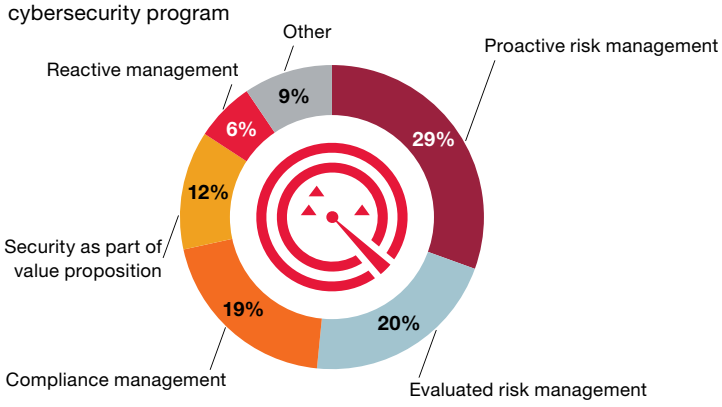
TOP TRENDS

% of executives citing top trends

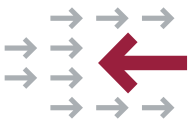


TRANSFORMATION STAGE

Current implementation status of the organization's enterprise-wide cybersecurity program



Top challenges to digital transformation

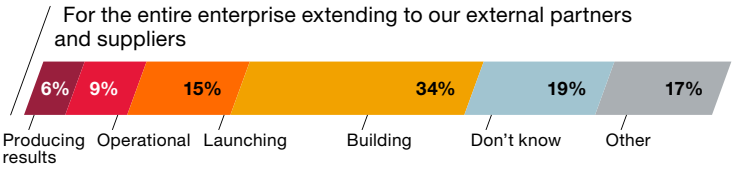


Once again this year, **cultural change and change management** is cited as the top barrier to digital transformation.

Discover more insights and request access to our industry reports by contacting us at **info@cgi.com**.

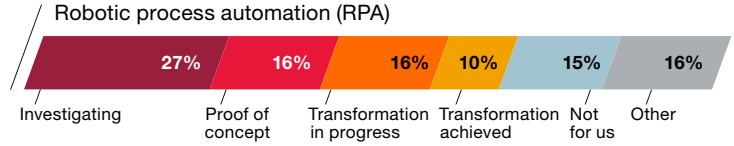
TRANSFORMATION STAGE

Digital strategy implementation



Of the executives who say they have a defined digital strategy, 64% are building or in progress with a strategy that includes their ecosystem partners.

Technology implementation



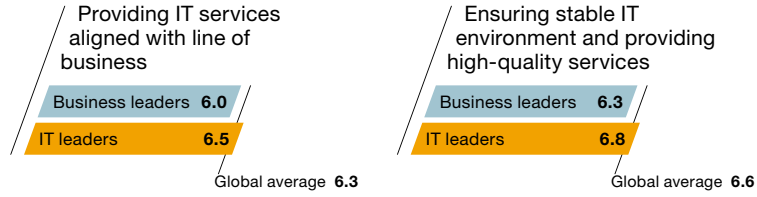
Nearly 70% of executives indicate they are investigating or employing RPA, which is becoming mainstream technology.

BENCHMARKING

We asked business and IT executives to rank their satisfaction with their own IT organizations based on the 10 key attributes of a world-class IT organization. Across all industries, we see gaps to be addressed.

Business leader satisfaction vs. IT leader satisfaction

Scores from 1 to 10, with 10 most satisfied



CGI can provide a discussion of all available benchmarking from our interview data, including each client's positioning, on topics such as IT satisfaction, IT budgets, innovation investments, digital maturity and more.

© CGI Group Inc.

cgi.com/global-insights