CGI Advantage®
Cloud and Hybrid Services

Shortages of qualified staff, inconsistent budget allocations and pressures to improve service delivery continue to challenge state and local governments. Cloud technology and a managed services approach to enterprise resource planning (ERP) can provide greater predictability, improve access to talent and next-generation capabilities and reduce total cost of ownership.

Do these challenges sound familiar?

- Tight budgets that force your organization to underfund or under service the ERP solution
- Staffing challenges or pending retirements
- Uncertainty in how to effectively leverage cloud-based technologies
- Rising costs and risks of maintaining ERP systems
- Increasingly complex security and regulatory requirements

CGI SOLVES THE CHALLENGE

CGI addresses these challenges with CGI Advantage Cloud and Hybrid Services. Cloud and Hybrid Services reduces the up-front capital necessary to digitally transform legacy ERP systems and consolidates operational, maintenance and upgrade costs into a single predictable monthly, quarterly or annual cost. The solution allows organizations that have underfunded or deferred ERP system updates to obtain a higher standard of service and increased support for the same or less spend.

TRUST IN THE RESULTS

"Wake County has had a longstanding and successful partnership with CGI since our initial deployment of the [CGI Advantage] ERP solution. Now, under the Cloud and Hybrid Services program leveraging CGI's cloud, we can secure the long-term viability of our ERP platform while deploying additional functionality that will make county operations more efficient and cost effective even with the current economic environment."

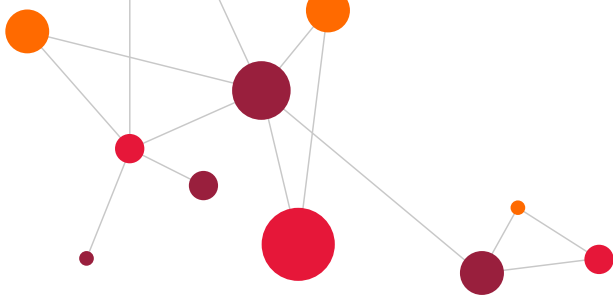-Johnna Rogers, Deputy County Manager, Wake County, NC

CGI ADVANTAGE CLOUD AND HYBRID SERVICES BENEFITS

- Improve reliability and availability, backed by service level agreements and standards-based governance
- Reduce upgrade spend by 20-30% and reduce maintenance spend by 10-20%
- Reallocate scarce IT staff to other solutions or citizen-centric activities
- Defer implementation and upgrade costs
- Achieve long-term predictability around total cost of ownership
- Work closely with a consistent team of CGI government ERP experts
- Regular access to new application releases and functionality
- Simplify budgeting and avoid cyclical requests for funding
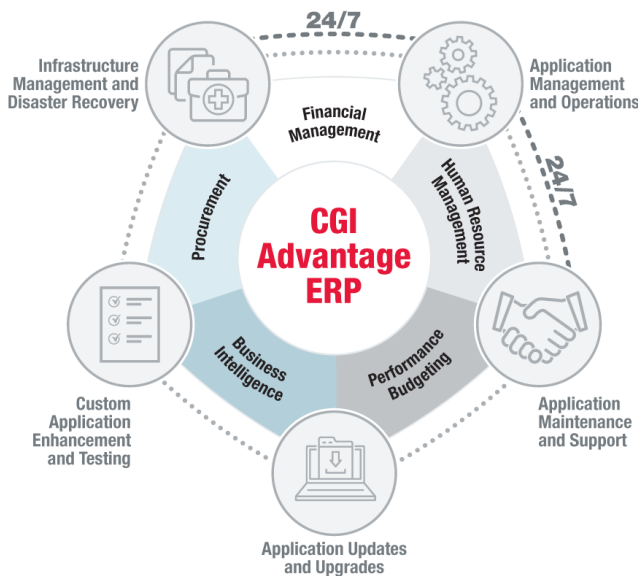
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CGI'S PROVEN APPROACH

Cloud and Hybrid Services offers state and local governments an established and proven single-vendor solution for software, services, hosting and application management – delivered through CGI's cloud infrastructure. This approach strikes the optimal balance between scale and efficiencies achieved by sharing infrastructure and support services while preserving client control over both the timing and process for the introduction of new functionality. Unlike traditional SaaS offerings, security, data and service requirements are tailored to each client's needs as each client resides in their own deployment, despite the shared cloud platform.

The solution footprint is also extensible – from local support of client-site service requirements to full production management of interdependent applications at our U.S. data centers that meet stringent government data privacy and security requirements. For organizations with significant investments in facilities and technical infrastructure, CGI offers Cloud and Hybrid Services Lite. This offering provides comprehensive management of the CGI Advantage application while hosting in the customer's data center.

Achieve predictable spend, improve service and redirect scarce resources – while reducing total cost of ownership

When governments want to advance their ERP capabilities without managing the technology or operations themselves, CGI has the resources, expertise and commitment to take on the risks and maximize the returns. Our government IT experts work closely with clients to improve efficiency, performance and service quality. We work with clients to manage payment and total cost of ownership to their requirements without compromising control, flexibility or security.

ABOUT CGI

Founded in 1976, CGI is one of the world's largest IT and business process services providers. We help clients transform into customer-centric digital enterprises end to end through high-end business and IT consulting, systems integration and transformational outsourcing services combined with a unique client proximity and best-fit global delivery model.

We deliver built-for-government IT solutions that maximize revenue while minimizing costs. As a full-service systems integrator and managed services provider, CGI has the industry know-how, tools and technologies to address business challenges across the public sector spectrum. CGI's leading ERP solution, CGI Advantage, helps state and local governments improve their back-office operations and better serve their citizens with a full suite of built-for government tools, including financial management, payroll, budgeting, human resources management, procurement and grants management. Whether your goals are to increase efficiency, transparency and accountability or to improve usability and citizen service, CGI has the solution to deliver results.

For more information about CGI, visit cgi.com/advantage, or email us at cgiadvantage@cgi.com.

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