

The CGI logo is positioned in the top right corner. It consists of the letters 'CGI' in a bold, red, sans-serif font. The background of the entire page is a composite image featuring a city skyline at night, a hand holding a smartphone, and a large, semi-transparent padlock icon. A network of red and orange nodes connected by thin lines is overlaid on the scene, particularly concentrated in the upper left and right areas.

Experience the commitment®

The main text is centered on the page. It features a vertical bar on the left side of the word 'BANKING.', which is colored with a gradient from orange at the top to red at the bottom. The text 'BANKING.' is in a large, bold, black sans-serif font. Below it, 'TRANSFORMED.' is in a slightly smaller, bold, black sans-serif font. Underneath that, 'Protect the bank' is written in a smaller, black, sans-serif font. The background of the text area is a semi-transparent cityscape with a large padlock icon overlaid on it.



Protect the bank

Building trust through protection

At the very heart of banking is trust. Consumers and corporates alike trust their banks to look after their money, as well as their data, securely and confidentially. The familiar sayings “you can bank on it” or “you can take it to the bank” reflect how closely trustworthiness and dependability are associated with banking.

Findings from CGI Client Global Insights illustrate how important trust is to bank customers and how comfortable they are placing their trust in banks. The ability to create and preserve trust is critical to a bank's success, and is an attribute that they can strengthen and use as a differentiator in the new digital world.

To preserve and strengthen trust, a holistic vision for protecting the bank is required. Protection is not just about keeping money locked up in a safe, it's about ensuring that the entire banking ecosystem operates safely and securely. From moving money, to welcoming new suppliers, to empowering staff to manage customer data, protection touches on all aspects of banking.

The urgency is now

Banks, new and traditional alike, are facing a number of major challenges when it comes to security:

- **Real-time processing:** The transition from batch to real-time processing means there is less time to check all transactions for fraud or money laundering
- **Open banking:** As open banking ripples across the globe, protection must extend across an increasingly complex ecosystem of third parties, all with various standards and requirements
- **Ever-intelligent fraudsters:** Today's fraudsters are data-savvy computer experts focused on attacking bank systems from within and outside
- **Enforced regulation:** Regulators are coming down hard on banks in response to increasing threats and driving more regulations to protect customers and their data
- **More convenient services:** Customers want banks to provide the same easy-to-use services they receive from their favourite online retailers and don't want to be hassled by repetitive, ID checks and formalities
- **Isolated expenditure:** Many banks are spending as much as 30% of their budget on security measures, yet typically, this is purely a reactive spend with no real revenue opportunities
- **Fractured view:** Banks often manage security in silos, resulting in a fractured view and duplicate work. This makes an enterprise view impossible to reach—a situation where you can't see the forest for the trees
- **Legacy constraints:** With business models and IT infrastructures designed for the end of the twentieth century, many traditional banks are treading water and finding it difficult to transform to the 21st

Now is the time to develop an enterprise-wide vision, strategy, and framework that can overcome these challenges.





Protection transformed

A transformed approach to protection should be:

- **Holistic:** Uniting departments responsible for security, compliance and combating financial crime and improving communication and gaining an intelligent 360-degree view of the bank and its ecosystem
- **Forward-looking:** Integrate artificial intelligence technologies to predict fraud before it happens, through analysis and pattern matching
- **Elegantly smooth:** Offer easy ways for customers, employees and partners to do business while providing rigorous checks behind the scenes

Steps towards transformation

While this future state may seem far off for many banks, taking the first step is key. CGI's security and banking experts can work with you to develop a clear vision and roadmap for your bank.

Our **Protect the Bank** framework provides that holistic view, bringing together a series of solutions that any institution can apply. This framework does not require the wholesale replacement of core scanning engines or filtering solutions, but rather includes a series of tools and components that are designed to make the existing infrastructure work better, faster, and more accurately.

Key components:

- **Command and control center:** With CGI Case Manager, banks benefit from a 360-degree view of the bank. CGI Case Manager combines incoming alerts into one system, enabling banks to identify multiple cyber attacks and spot sophisticated financial crime attacks across lines of business. This capability not only increases protection, but also drives efficiency gains across the enterprise to support the move to real-time processing.
- **All-in-one anti-financial crime platform:** CGI HotScan360 offers an intelligent and modular solution for sanctions screening, real-time fraud monitoring and transaction scanning, know your customer, and customer due diligence. Through the solution's artificial intelligence and big data analytics, banks can significantly improve accuracy and reduce costs.
- **Big data analytics:** Understanding data, pattern matching, and prediction is vital for transforming how a bank protects its ecosystem. With more than 5,000 professionals devoted to business intelligence and information management, CGI offers a full range of business intelligence services for clients, including consulting, systems integration, managed services, and cloud-based, hosted systems.
- **End-to-end cybersecurity services:** Our full spectrum of services include identity and access management, insider threat programs, biometrics, managed security services, enterprise security architecture and engineering, risk consulting, and enterprise evaluation and testing.





A partner for transformation

CGI helps clients achieve their transformational agendas by bringing the latest thinking, innovation and technical expertise to the fore. Through our client-proximity business model, we work side-by-side with clients, while drawing upon our global capabilities, to help identify, develop, implement and manage the strategies and solutions required to drive digital transformation and long-term success.

For protect the bank, CGI provides deep expertise to keep clients ahead of attackers. For more than 40 years, we have helped protect government and commercial clients across the globe, delivering a wide range of advanced security solutions and services. We also have more than 20 years of experience in providing cost-effective financial crime solutions.

Protection is a part of everything we do. Our 500+ compliance and security experts are constantly applying their deep understanding of the complex regulatory landscape to help leading organizations around the world fight financial crime.

Learn more about how we can help you better protect your organization: [contact us](#) today.

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Founded in 1976, CGI is one of the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI professionals help clients to achieve their goals, including becoming customer-centric digital organizations. We deliver an end-to-end portfolio of capabilities, from high-end IT and business consulting to systems integration, outsourcing services and intellectual property solutions that help accelerate clients' results. CGI works with clients around the world through a unique client proximity model complemented by a global delivery center of excellence network to help clients accelerate results, transform their organizations and drive competitive advantage.