

Top trends at a glance



2019

HEALTH AND LIFE SCIENCES

In 2019, CGI leaders met face-to-face with more than 1,550 business and IT executives to gather their perspectives on the trends affecting their enterprises. This infographic shares sample insights. Discover additional insights and request the complete industry report by contacting us at info@cgi.com.

Top trends ranked by impact

2018 2019 Becoming digital organizations to meet Becoming digital organizations to meet customer/citizen expectations customer/citizen expectations Protecting data and equipment through Protecting data and equipment through cyberprivacy and cybersecurity cyberprivacy and cybersecurity Budget pressures due to aging populations 3. Interoperability and standards 4. Mergers, divestitures and acquisition strategies Health reform driving regulatory compliance 5. Health reform driving regulatory compliance

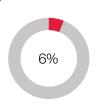
Stage of **digital strategy** implementation





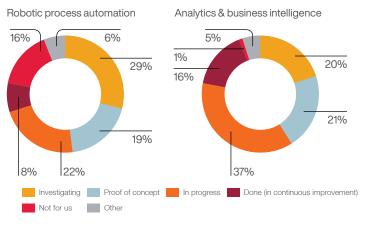


enterprise strategy extending to external ecosystem

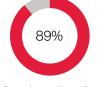


enterprise strategy* producing results

Stage of digital technology implementation



Cybersecurity and data privacy







cybersecurity as an IT priority fully operational



chief data protection officer in place

Cloud usage

For own organization Private cloud

Public cloud Hybrid cloud



63%	
45%	
35%	

For customers

Percentages represent "yes" answers. Executives can select multiple cloud usage types. "No" and "other" answers are not shown.

Business leader satisfaction vs IT leader satisfaction

Scores from 1 to 10, with 10 most satisfied (showing 3 out of 10 available attributes)



Providing IT services aligned with line of business needs

Having in-depth knowledge of the organization's business domain

Consistently introducing applicable innovations for the business

IT leaders Business leaders

Learn more about how we benchmark IT satisfaction through our Journey to World-Class IT methodology: cgi.com/journey

^{*}Includes enterprise strategy and enterprise strategy extending to external ecosystem