

Collaborative assistance and video-assisted expertise platform

CGI MaEVA[®]

Solve your problems in the field faster
and improve remote collaboration among
your teams



MaEVA: leverage and share your expertise with the touch of a finger

Boasting a multitude of collaborative and digital tools, MaEVA increases the availability and responsiveness of your teams on a daily basis with a high level of security. The platform is accessible from any terminal and simple to use, enabling you to master it quickly and effectively.

MaEVA Collaboration

Remote assistance and expertise

MaEVA Mobility

Control and inspection procedures on the go

MaEVA Augmented reality

Sharing instructions using augmented reality

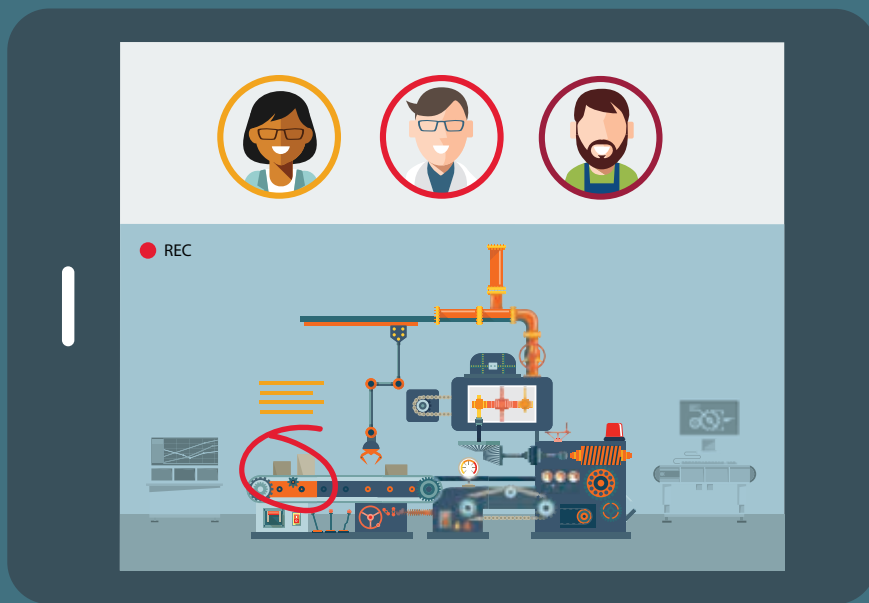


Key functionalities for improving performance

- Virtual meeting room
- Video conferencing
- Sharing of all types of content (pictorial, audio, video and written)
- Connection to business applications
- Sharing and recording of HD video flows in real time
- Connection to augmented reality headsets
- Integration of data from connected objects
- Bandwidth optimization
- Back-up and traceability of operations and meeting procedures
- Accessibility via an application or Internet portal from all terminals

Streamline inspection and maintenance operations in the field

Are your experts regularly called upon to assist operational teams with quality control, site inspections, operational maintenance, etc.? MaEVA helps to solve incidents on the ground faster, through video assistance in real time.



Benefits



Reduction in time spent on diagnosis and intervention costs



Increased availability and responsiveness of experts



Increased autonomy of teams in the field

Facilitate management of operations in a crisis situation

Are you faced with crisis situations involving multiple response units? MaEVA facilitates the collection and escalation of information in the field from your response teams—in real time—to the Operation Command Centre. It is compatible with your data (geographic, aerial views, etc.) and tools (drones, cameras, connected objects, etc.). MaEVA helps you connect and coordinate all your response units mobilized on the ground.



Benefits



Faster decision-making with a 360-degree view of the area



Assisted and secure performance of on-the-ground operations



Security and surveillance of large sensitive areas

Strengthen customer relations on a daily basis

Is keeping your customers satisfied a priority? MaEVA streamlines the processing of requests sent to your customer service department. To respond to a breakdown, the need for remote assistance or to make an insurance claim, MaEVA connects your teams seamlessly with your customers to improve the quality of services and customer relations.



Benefits



Better customer satisfaction



Improved user experience



Virtual and seamless customer processes

Build remote collaboration between your teams

Do your teams collaborate remotely on joint projects that require regular monitoring? With MaEVA, you can discuss and collaborate directly, interactively and flexibly across team locations. Whether it is to organize steering committees, follow-up meetings or interactive workshops, the platform offers you an efficient digital workplace, so you can track and make better progress with your projects.



Benefits



Increased collaboration between teams working in different sites



A single workspace in real time



Digitalization of methods and visual management tools

Digitalize your training sessions and enhance your teams' skills

Do you regularly train teams that are spread across different sites? With MaEVA you can optimize your training resources by training your team members located at different sites simultaneously, easily share varied interactive course formats, and present specific, field cases in real time or via a video library. You can also respond directly to post-training requests to promote further skill acquisition.



Benefits



Optimizing the organization and cost of training



Facilitating expertise sharing within teams



Providing access at all times to the content delivered during training



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Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers an end-to-end portfolio of capabilities, from IT and business consulting to systems integration, outsourcing services and intellectual property solutions. CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.

For more information, contact info@cgi.com