

MuleSoft iPaaS and API solutions



We strive to understand a client's business drivers and strategic goals so that we can help to measure them and achieve success. MuleSoft can drive real strategic change and be a key part of any transformation initiative. An investment in MuleSoft can be a forcing function for businesses to clean up data, revisit business processes, and more importantly, rethink how they engage with their employees, customers and prospects.

We deliver end-to-end services for clients leveraging MuleSoft as a platform. We define and implement the right operating model to enable and promote self-service, reuse and discoverability. We bring an approach and accelerators to set our clients up for accelerated time to value as well as sustainable success. Our center for enablement offers:

- **Architecture and design:** Design how your ESB/API management will integrate into your IT/IS environment. We offer platform architecture and SOA/API-zation of your business process and data with innovative methodology.
- **Strategy and advisory:** We work closely with stakeholders to determine business objectives and understand the ecosystem. We offer SOA/API management strategy and roadmapping, architecture best practices, and solution assessments and recommendations.
- **API projects:** We deliver API projects, providing business support, and agile-ready delivery team, and agile and industrialized project methodology, and digital roll-out.
- **API factory:** We drive value with design thinking with business/digital teams, API promotion, and an innovation lab.



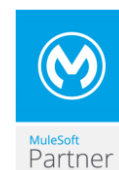
Summary

- Human-centered design approach
- 300+ certified consultants on/off shore
- 50% Salesforce practice growth
- 50+% ACV YOY Growth
- 150+ Lightning components delivered as accelerators at no added cost

Product expertise:

Platform, Sales, Service, Marketing, Manufacturing Cloud, Einstein, Commerce, Shield, Community, CPQ, Field Service, Tableau, MuleSoft and Vlocity

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Engagement models

As a MuleSoft Partner, CGI offers full implementation services and scaled Managed Services with full Dev-Ops capabilities. In any type of engagement, CGI has flexibility to customize our engagement models to create a hybrid approach based upon the needs of the client.

- **MuleSoft projects:** We engage in project efforts with a full team, including Project Management with MuleSoft experienced, agile-certified PMs to oversee all phases of work from design to deployment, including training. We deliver on a T&M or Fixed Fee basis, depending upon the specificity of the requirements and deliverables, and the nature of the work.
- **Staff augmentation:** CGI sources specific skill sets to augment our client's existing team.
- **Managed services:** Many of our clients outsource Continuous Development, support, and release management / DevOps activities to CGI as part of a managed services engagement.

Why work with us?

- **Industry expertise:** Our in-depth knowledge of a client's business environment and landscape
- **Human-centered design:** Design focused on user behavior combined with proven agile and lean operations
- **Global delivery/proximity model:** Local presence combined with global delivery capability, including 12 MuleSoft Delivery Centers across the globe
- **Client relationships:** Our understanding of the client's business drivers and our commitment to meeting their objectives
- **CGI accelerators:** Pre-built Lightning components and industry solutions for faster time to value with no added cost
- **Partnership:** CGI has been a Salesforce partner since 2010 with 15+ years of MuleSoft project experience

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

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