

CGI Cyber Security Services for Local Government



We help organisations achieve cyber security resilience and are a trusted partner of local authorities and other public service organisations across the UK.

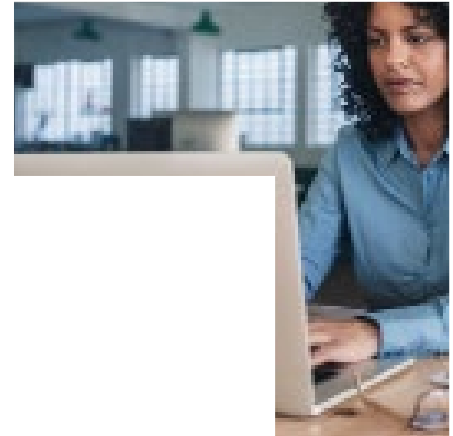
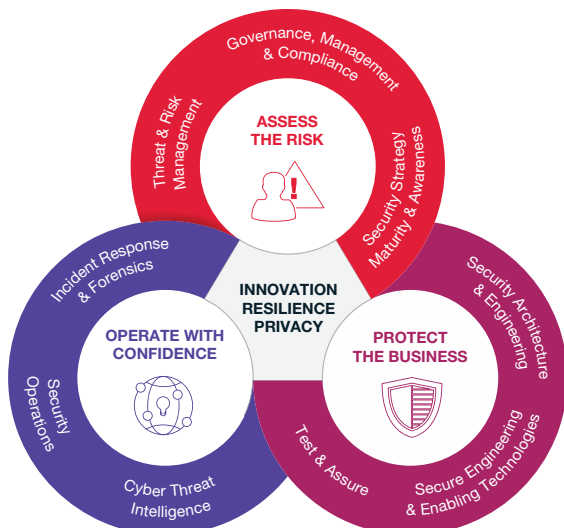
Citizens need assurance that their personal data is protected and their interactions with their local authority are safe and secure. With increasing reports of cyber-attacks, council executives recognise that hard-earned trust can vanish with a single incident.

Cyber security incidents, resulting in breaches of data are on the increase. Criminals and hackers continue to attack, hitting the headlines as frontline services are disrupted, money defrauded or personal data leaked. In addition, councils are under pressure to maintain compliance with a large number of regulatory standards.

Our solution

At CGI cyber security is part of everything we do, so although it may seem difficult to consider security while trying to innovate and extend local authority operations, we can help make this a reality. Our cyber security services operate in three integrated areas:

- **Assess the risk**
- **Protect the business**
- **Operate with confidence**



A cyber security partner you can trust

- We are one of the largest cyber security suppliers in the UK.
- Many of our team are recognised as leaders in the industry, contributing to the development of standards such as ISO/IEC 27002.
- 53 million smart gas and electricity meters in Britain will communicate through CGI systems.
- We hold a range of security certifications including: ISO27001:2013, ISO22301, Cyber Essentials, Cyber Essentials Plus and ISO27701.



Integrating services across the security spectrum

Council employees may not fully understand their own cyber responsibilities and the consequences of their actions if they do not follow policy and guidelines.

We can provide focused training, guidance, services and tools to inform, educate and maintain security awareness. We also offer a proactive Operational Security Monitoring service to identify and help resolve cyber attacks quickly, and in some cases, before they happen. Within UK Government, we have used security-specific robotic process automation (RPA) to enable security teams to automatically detect and triage incidents so that they can instantly analyse and respond to threats. Previous activities that have required more than two hours triaging of cyber security incidents now take less than one minute, allowing critical resources to use their time and skills more effectively.

Ensuring compliance

Across local government, regulatory standards have emerged including Cyber Essentials, ISO27001, PCI-DSS, GDPR / DPA18, and Codes of Connection such as Public Services Network and Health and Social Care Network. Whilst there is advice and guidance available from the likes of the National Cyber Security Centre, Ministry of Housing, Communities & Local Government, the Local Government Association and the Information Commissioner's Office, there are no clear standards or best practice guidelines tailored to the needs of councils in the UK. This makes it difficult to understand security and privacy requirements and to achieve compliance.

We help organisations of all sizes to achieve relevant certifications while integrating security good practice guidelines such as the Security Policy Framework to ensure compliance with appropriate security and privacy regulations.

Transforming local government

CGI works side by side with local authorities and our teams live and work in the same communities as the councils we serve. Against a backdrop of unprecedented challenges, we are helping councils to transform place-based service delivery, achieve cost savings and improve outcomes for their citizens and local economies.

We bring the benefits of our cyber security expertise to each of our engagements – for example, while helping a number of councils realise their ambitions to become smarter authorities, we are ensuring a wide range of connected sensors, end user devices and data flows are appropriately secured.

How to get in touch

Visit cgi.com/uk/local-government

Email us at:

cyber.enquiry.uk@cgi.com.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 77,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.