

# Delivering improved outcomes with Managed IT Services

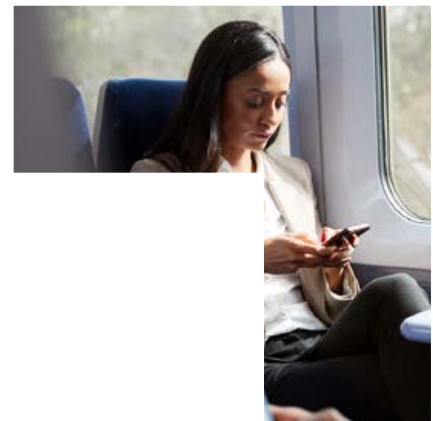
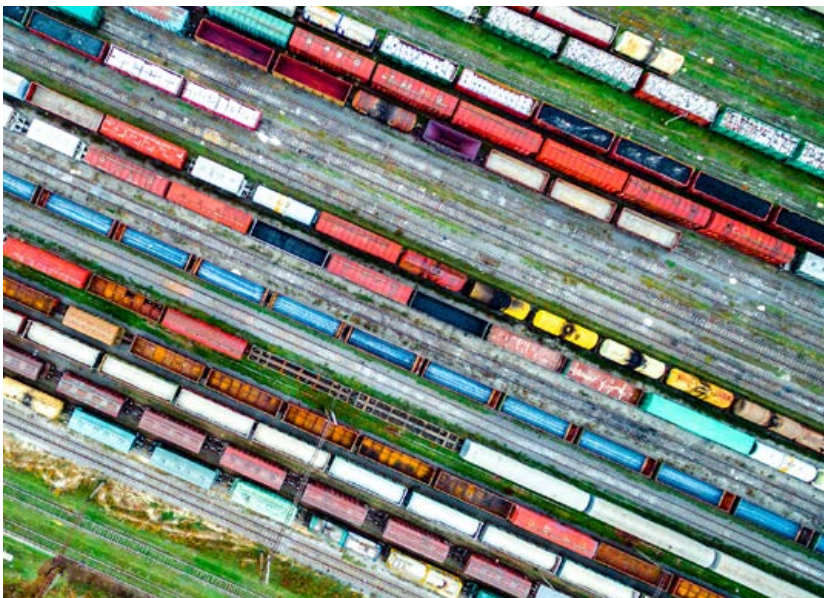


The rail industry faces unprecedented challenges and financial pressures whilst promising to deliver improved services to passengers.

Railway reform is imminent with a focus on providing exceptional passenger services and the delivery of improved performance and efficiency measures. The industry is now embarking on a journey where it will need to do much more with less. The new backdrop will require increased operational agility, innovation and efficiency through IT and digital services, allowing operators to focus on putting the passenger first.

## How we can help

CGI's Managed IT Services are proven to enable agile, efficient and innovative IT operations that scale and flex quickly. Our services address compliance issues and deliver security safeguards while allowing access to new technologies without skills limitation, freeing up time and resources to focus on day to day operations.



## Key benefits

- Reduced operational costs and long-term financial savings
- Improved outcomes with IT that is fit for purpose
- Keeping pace with continuous change in the industry with increased agility and flexibility
- Support for the local economy

## Benefits

Our Managed IT Service offers the following benefits:

### Reduced costs:

- Allows more investment in front line services by reducing operational costs
- Long-term financial savings through economies of scale and an agreed transformational roadmap, embracing both technology and business process change.

### Improved outcomes:

- IT that is fit for purpose with a focus on meeting desired operational outcomes for the rail operator, its staff and users - achieved by ensuring that IT can deliver meaningful change.
- Clear roadmap for the future delivered through a joint agreement with our clients to use emerging technologies to both rationalise and accelerate the digital journey.
- Agreed programme of transformation projects underpinned by a benefits case showing the expected return on investment.

### Increased agility and flexibility:

- Keeping pace with increasing change by focusing on a core set of technologies while working with a powerful ecosystem of innovative partners - ensuring the ability to adapt and innovate while unlocking value for the railways and its users.

### Support for the local economy:

- Local business partner with our proximity model enabling us to work side-by-side with the clients we support.
- Safeguarding local jobs while our partner model enables us to support local small and medium enterprises.
- Delivering social value through providing local skills development (including further and degree apprenticeships) along with other employment opportunities.



## CGI in Rail

- Supporting the UK railway industry for more than 40 years
- Providing solutions and personnel to support some of the most complex engineering, communications, billing, and passenger experience projects
- Working closely with ROSCOs, TOC's and Infrastructure owners globally to improve business and operational performance

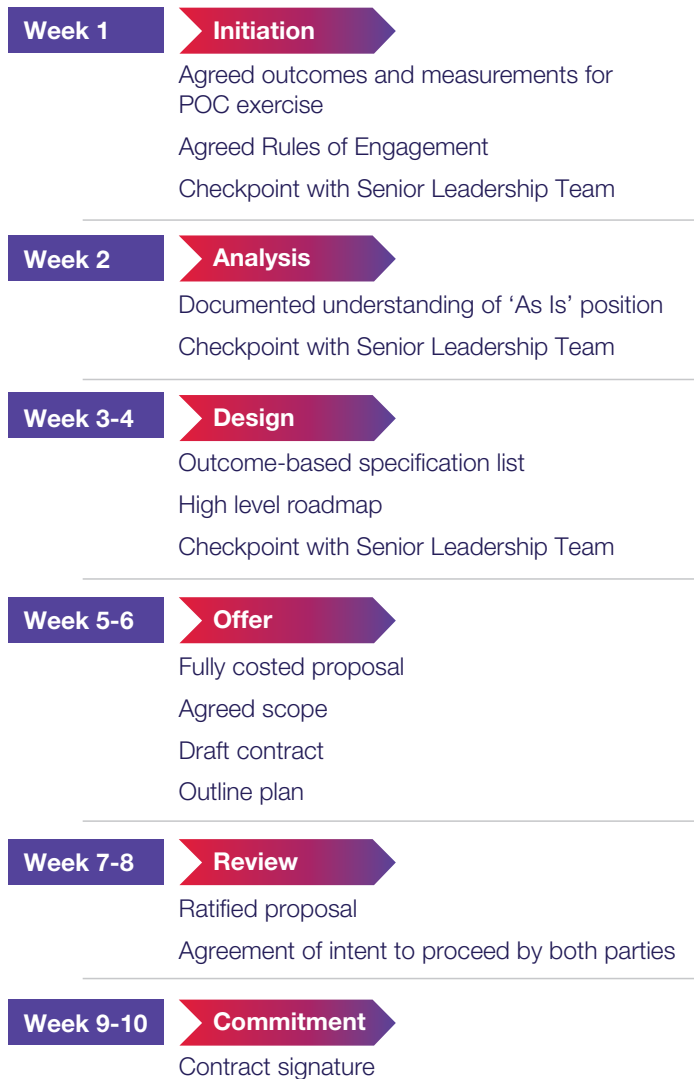
## Working together

To help you evaluate if Managed IT Services can improve the outcomes for your organisation, we offer a 6-week proof of value exercise.

The purpose is to evaluate and validate the savings and jointly construct a business case for transformation. This exercise includes a fully costed proposal, governance model, implementation plan and IT roadmap.

### Proof of value exercise

#### OUTPUTS



### About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. At CGI, we are insights-led and outcomes-based to help clients accelerate returns on their investments.

#### For more information

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