Technology consulting

CGI

At CGI, we leverage technology to offer government leaders the business and technical expertise needed to advance and transform agency operations, enabling agile workforce development, innovative process improvement and secure data sharing and analysis

Enable effective IT and digital transformation

CGI Federal achieves desired business outcomes for federal agencies by leveraging technology, offering government leaders the business and technical expertise needed to improve and transform agency operations. We enable agencies to become more agile and pivot based on demands in order to achieve rapid results and harness the power of data while improving security posture. CGI engages leaders such as the CIO, CTO, CDO and CISO during changes to create more employee-focused support processes.

Our technology consulting capabilities include:

- Conducting assessments
- Discovering and identifying opportunities
- Analyzing gathered data
- Evaluating people, processes and technology as part of holistic solution
- Defining outcomes
- Prioritizing efforts
- Developing roadmaps
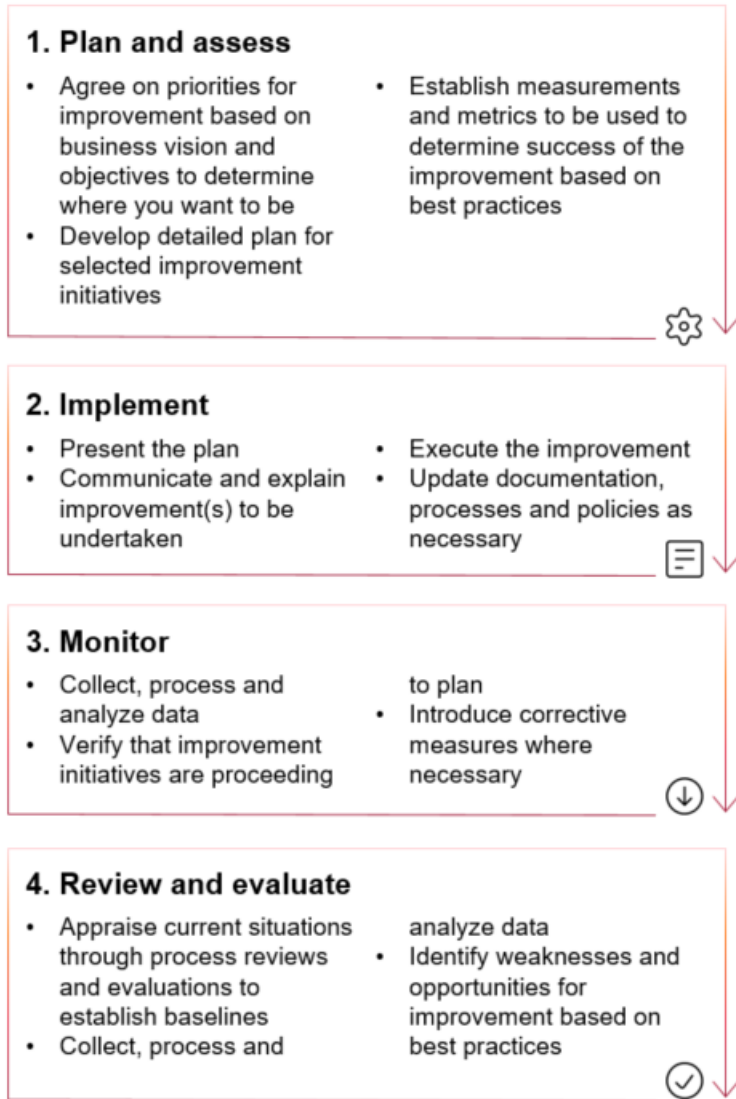- Providing deep technical expertise

Insights you can act on

Our end-to-end technology and CIO advisory services focus on:

- Digital transformation journey (digital and IT strategy, enterprise architecture and business agility)
- Intelligent automation (IA) and robotics process automation (RPA)
- Advanced analytics (AA) and artificial intelligence (AI)
- Cloud and software-as-a-service (SaaS)
- Digital platforms (low-code / no-code solutions)
- Governance and workforce upskilling)
- Cyber (resilience, active detection, post mortem and EO)
- Data governance and transition services
- Citizen experience

Implementing a quality assurance model

CGI Federal's quality assurance model centers around four steps that continue indefinitely.

1. Plan and assess

- Agree on priorities for improvement based on business vision and objectives to determine where you want to be
- Develop detailed plan for selected improvement initiatives
- Establish measurements and metrics to be used to determine success of the improvement based on best practices

2. Implement

- Present the plan
- Communicate and explain improvement(s) to be undertaken
- Execute the improvement
- Update documentation, processes and policies as necessary

3. Monitor

- Collect, process and analyze data
- Verify that improvement initiatives are proceeding
- to plan
- Introduce corrective measures where necessary

4. Review and evaluate

- Appraise current situations through process reviews and evaluations to establish baselines
- Collect, process and
- analyze data
- Identify weaknesses and opportunities for improvement based on best practices

Deliver lasting value

We define project success around these four dimensions:

- **Strategy** – work with clients to develop approach to meet long-term goals and outcomes

- **Performance** – benchmark current metrics and compare with peers to develop targets

- **Visibility** – provide transparency to processes and results to all stakeholders

- **Risk** – understand and measure risks as well as develop risk avoidance and/or mitigation plans from the onset

"While achieving results from digitization strategies has accelerated year-over-year based on the findings of our annual Voice of the Clients Program, challenges remain as 80% of executives do not feel their strategies are producing results." – *Voice of Our Clients*

About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments. Nearly 7,000 of our experts help the U.S. federal government achieve comprehensive, scalable and sustainable IT and business goals. We enable our clients to execute digital transformation, build the federal workforce of the future, achieve operational excellence, enhance citizen engagement and protect America's assets. As the federal government faces unprecedented challenges, we remain committed to enabling its success, using our deep understanding of clients' goals and mission-essential needs to provide consultative insights and develop solutions for maximum results.

For more information
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