

GxP content services



Enabling efficient and compliant management of quality documents

Life sciences organizations struggle to provide effective ways of finding, using and compliantly managing controlled GxP quality content (such as standard operating procedures (SOPs), methods, specifications, etc.) and information to meet the needs of stakeholders both within and outside the organization.

This content is sometimes stored in more than one content management system, or in systems that are outdated or no longer supported. Multiple or outdated systems are not only costly to maintain, they also increase the potential for non-compliance and do not provide the visibility into quality processes or collaboration capabilities that are required in today's increasingly outsourced manufacturing environment.

Life sciences organizations need systems in place to effectively manage quality information as required by health authority regulations. Those that do not risk serious compliance penalties and fines resulting from:

- The inability to produce documents requested during an audit
- Difficulty for employees to find SOP, spec and test method documents needed to do their jobs
- Employees managing content via email and file shares to avoid outdated quality systems that are not user-friendly

Specialists in managing quality content

CGI has extensive experience working with quality organizations to establish and implement a strategy that effectively manages controlled quality content. Our industry experts know the latest leading industry standards, process efficiencies and technologies. We can help define efficient quality management processes and business requirements, as well as assist in the evaluation and selection of a quality content management (CM) system that enables the company to manage quality content across the organization and comply with health authority regulations. Once we have helped you define your quality CM strategy and roadmap, we will leverage our reusable assets to help you quickly implement quality CM capabilities.



Our delivery model features solution-frameworks, reusable accelerators and methodologies that not only ensure fast and efficient delivery, but through repeatability, help manage costs.

- GxP quality systems analytics
- Quality management systems
- Content imaging/scanning solution implementation
- Information governance
- Content migration/integration
- Regulatory information management
- Electronic trial master file optimization
- eSubmissions/eCTD
- Promotional materials management
- Enterprise content management strategy and implementation
- Big data analytics
- Cloud readiness

CGI's model for ensuring quality operations and compliance

GxP CM is only part of CGI's comprehensive, leading practice quality operations framework. This framework facilitates quick and effective development of a future state strategy and roadmap for achieving quality information management while ensuring alignment among executive and business leaders.

Benefits of implementing a GxP content management system

Below are just some of the benefits that can be achieved by implementing quality content management (CM) capabilities and optimizing compliance document management:

- Enhanced GxP compliance – provides accessibility to the documents employees need daily to do their jobs and ensure compliance
- Increased collaboration – enables tighter interoperability to work with outsourced partners, such as contract manufacturing organizations (CMOs) and labs
- Higher user-adoption – a modern and supported quality CM solution that is user-friendly will encourage adoption and eliminate compliance risk of managing content outside the quality CM system
- Greater business productivity – optimizing quality business processes frees up time to focus on other activities and simplifies interactions with external service providers
- Reduced cost of ownership – purpose-built, off-the-shelf solutions are less costly to maintain than older, heavily customized systems that are expensive to update and require more user training

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting. We are insights-driven and outcomes based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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