

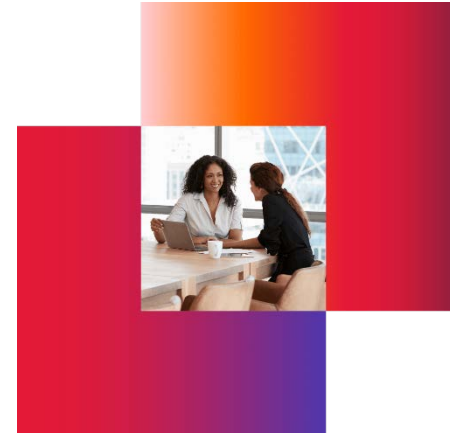
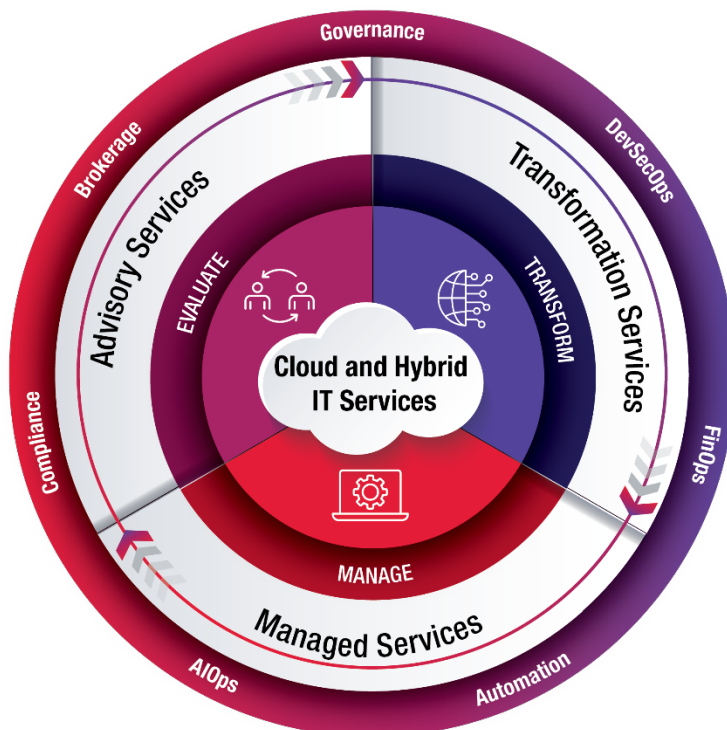
# CGI Hybrid Information Technology (IT) Management for Government



Federal IT leaders must continuously adapt to an ever-changing technology landscape of cloud-based solutions, while enabling the effective management and transformation of all enabling IT services.

## CGI's advisory, management and transformational cloud and hybrid IT services

The era of "lift and shift" to the cloud is past, replaced by a more mature and focused approach that recognizes the imperative need for flexibility and agility to meet mission demands and for agencies to digitally transform. CGI supports your agency's current IT operations and helps you lean forward to evolve the way you deliver IT services today and in the future.



## Enterprise journey to the cloud

A U.S. federal cabinet-level department recognized the need to centralize its approach to delivering cloud-based services. As the department's single cloud services integrator, CGI enables mission-critical areas within its federal agencies to readily obtain access to a growing portfolio of cloud-based solutions through one easy-to-use contract.

### Results:

- 95% of agencies within the 100,000+ person department actively leverage the Cloud Broker Office (CBO)
- \$21M+ in cost savings to agencies through the use of CBO-provided cloud services
- Broker access to five cloud service providers (CSP)
- Management of 37 agreements for commercial cloud services

## Consultative, outcome-oriented



The landscape of cloud and infrastructure services continues to evolve, requiring agencies to adapt rapidly to meet mission needs. Each organization's journey in optimizing results of a hybrid model is unique. You need a partner to help guide you in the journey.

CGI's Cloud and Hybrid IT Advisory Services focus on establishing the policies, plans, procedures and technical elements of your agency's strategy to develop a responsive, informed roadmap for the future. Working alongside your leadership team, we help evaluate your business goals and technology landscape to develop a hybrid IT strategy customized for your agency. Our experts understand that the evolution of the hybrid IT model requires effective governance for adoption and management of enterprise IT services as well as an eye to the future, including the role intelligent automation, advanced analytics and artificial intelligence will play in delivering federal IT services. Together with you, we forge a path to success.

## Governance at scale



Federal IT leaders look to hybrid models leveraging cloud-based solutions to reduce capital expenses, improve security and deliver agility. To achieve these goals, agencies are adopting a cloud brokerage model to standardize and centralize hybrid IT services at the enterprise level.

CGI works with agencies to design and implement scalable, flexible, best-in-class services to meet a variety of enterprise needs. We work with IT and mission areas to evaluate IT workloads holistically and to support portfolio rationalization to achieve target state objectives. Our experts collaborate with you to establish the governance models for cloud brokerage services, assess and test services for fit within your ecosystem, integrate agency-wide services, obtain authority to operate and market these services to the mission. Supported by strong partnerships with industry leaders and new service entrants, we enable direct access to solutions your agency needs quickly and cost-effectively. We enable increased flexibility, improved time to market and the ability for IT operations to maintain greater control over security, compliance and costs.

## End-to-end approach



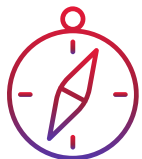
As the federal IT environment becomes more complex, organizations look to industry partners to help manage IT operations, enabling greater focus on the mission. IT leaders require expert support from requirements to operations, including the ability to improve productivity through automation and enhance security throughout the lifecycle.

Applying commercial best practices tailored to federal requirements, CGI optimizes IT operations at scale. We help you manage, secure and

CGI provides the advisory, management and transformational services you need to effectively operate the complex federal hybrid IT ecosystem.

continuously improve services both on premises and in the cloud. CGI delivers a comprehensive set of services leveraging the right technologies to achieve business and mission outcomes. We enable effective IT service management, working in complex, multi-vendor environments to plan, deliver, operate, monitor and maintain stable, secure and responsive support models for legacy and hybrid IT infrastructures.

## Aligned to your journey



New cloud-based services continuously enter the market, requiring a forward-focused view. Across the IT enterprise, your agency's service management components may be mature, ready for optimization or just launching.

Agencies continue to move workloads to the cloud and invest in cloud-native solutions to improve user experience. CGI helps you establish continuous improvement roadmaps tailored to your agency and recognizing your unique mission, evolving priorities and end user requirements. Applying a risk- and cost-based approach to determine the optimum transformational model—refactor, re-platform, repurchase, relocate, retain or retire—we achieve measurable results aligned to mission objectives and agency technology roadmaps.

Our experts help agencies effectively operate and mature services and processes at a pace that meets your organization's culture and end user needs. Through automation, our DevSecOps teams create, modify, secure, and remove workloads across environments with ease. We focus on continuous evolution of automation throughout the enterprise, enabling agencies to move to orchestration and artificial intelligence-driven operations (AIOps) that speed capabilities and reduce human error.

## Supporting sound financial operations



Managing the business of federal IT has never been more challenging. IT leaders must contend with variable budgets, complex chargeback models, complicated licensing agreements and an ever-growing number of consumption-based services. To meet mission needs,

CIOs, CFOs and programs must work together to deliver innovation while controlling costs and optimizing return on IT investments

As experts in federal financial management, CGI understands the need for strong financial accountability. We partner with you to tackle day-to-day challenges such as demand and consumption as well as strategic priorities around managing budgets, minimizing technical debt, and driving enterprise service adoption. Applying financial operations (FinOps) best practices, we enable greater visibility into utilization and licensing to empower trade-off decisions between speed, cost and quality. We enhance transparency, allowing IT leaders to harness meaningful data to support agency chargeback models and articulate return on investment of enterprise IT services.

## About CGI

### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments.

Nearly 7,000 of our experts help the U.S. federal government achieve comprehensive, scalable and sustainable IT and business goals. We enable our clients to execute digital transformation, build the federal workforce of the future, achieve operational excellence, enhance citizen engagement and protect America's assets. As the federal government faces unprecedented challenges, we remain committed to enabling its success, using our deep understanding of clients' goals and mission-essential needs to provide consultative insights and develop solutions for maximum results.

### For more information

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