


CGI: A long-term partner for insurance company success




The insurance industry faces several challenges:


Competition in the insurance industry is intensifying due to rising customer expectations, use of new technologies, and evolving value chains.




Profitability is under pressure because of growing competition, economic uncertainty, and extreme weather events.



Mounting regulations and cyber threats require continuous investment.



Sustainability is becoming increasingly important, challenging insurers to integrate sustainable practices into their business.



We partner with insurers to deliver positive outcomes

- We have worked in proximity with insurers to achieve meaningful and sustainable outcomes for **more than 40 years**.
- We provide **consulting and IT services** to more than 150 insurers globally.
- Our innovative intellectual property helps insurers process **more than \$50 billion in premiums**.



CGI insurance services



Intelligent automation

We help clients use the full spectrum of intelligent automation technologies to drive business success.

Intelligent process automation involves creating the most favorable experience for key stakeholders, including customers, employees, and agents.

This is achieved by implementing straight-through, end-to-end processes that [optimally balance human expertise and machine capabilities](#). Additionally, process optimization helps mitigate potential risks, resulting in a smoother and safer operation.



Systems integration and application services

We have decades of experience in bringing together systems and technologies for clients.

Our industry and technology expertise combined with our solutions and tooling [enable seamless experiences](#) for your customers, employees, and agents.



Advanced analytics

Our solutions are aimed at unlocking the power of data.

We are insights-driven, helping our clients reinvent their businesses to address ever-evolving challenges.



Insurance ecosystem

Our insurance platform delivers an interconnected set of services to create a single, integrated experience.

We enable insurers to make more informed business decisions by seamlessly connecting to third parties for risk, climate, and demographic data.

CGI insurance services



Cybersecurity

We work closely with clients to ensure security controls are baked in, not bolted on.

As insurers reinvent how they work, we help them identify cybersecurity risks, [operate with confidence](#), and generate secure outcomes.



Sustainability and ESG

We help insurers create long-term value for all of their stakeholders.

We integrate [environmental, social, and governance \(ESG\) requirements](#) into our insurance clients' strategies, operations, and services to drive sustainability and manage risks.



Cloud transformation

Our cloud-based solutions reduce infrastructure costs, improve scalability, and facilitate the move to net zero.

We share our best practices and experience to ensure an [optimal cloud transformation](#) for your company.



Strategic managed services

We are focused on delivering outcomes.

We help insurers accelerate their [business transformation](#) by offering a [partnership model](#) for managing their IT services.

CGI insurance services



Rating and pricing with Ratabase360

Ratabase360 has been reimagined to accelerate your rating digitization.

Our globally proven rating platform is one of the industry's leading rating engine— with more than 100 P&C and Life insurance implementations worldwide.



Improve underwriting profitability with Elements360

We help ensure underwriting, pricing, and binding decisions are made with consistency.

Even the most modern core systems need a little boost to support underwriting decision-making. That's where CGI's [Elements360 Workbench](#) comes into play.



Ease of integration within the insurtech ecosystem

We identify and orchestrate best-of-breed insurtechs to quickly deliver solutions for our insurance clients.

We continually review, vet, and onboard insurtechs into our Precision Marketplace ecosystem to help you minimize risks in contracting with insurtechs directly.

We are committed to making our story about you and your successful journey, with a pragmatic and purposeful value proposition: **insights you can act on.**

For more information

Visit cgi.com

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