



# Coaching agility step change

## Agile Digital Services



Agile frameworks and practices are becoming commonplace as more companies embark on ambitious transformations to meet the demands of digitally savvy customers and users. Yet successful adoption of new ways of working is not a given.

### Common reasons for failure include:

1

#### Experience

Lack of practical experience and skills within teams.

2

#### Development

Reluctance from individuals or teams to move away from the status quo.

3

#### Communication

Lack of practical experience and skills within teams.

4

#### Ownership

Missing ownership and buy-in from senior leaders.

The results of misfiring Agile work are clear: limited benefits to show for capex spend, products that don't meet customer needs, and demoralised teams.

Serious knock-on effects are a suspicion of innovation, and a resistance to the flexibility required to deliver true digital transformation.



CGI's Agile Digital Services team brings together experienced Agile professionals who work in partnership with client teams, helping them avoid pitfalls, and establishing a holistic culture of productive Agile behaviours. Our aim is always to coach a step change capability.

**With cross-sector expertise, and knowledge of all flavours of Agile practice, from Scrum and Kanban to SAFe and Lean Product Management, we are passionate about upskilling.**

Our coaching is holistic, drawing on the diverse experience of our practitioners who offer:



### Business Mastery

Customer value-driven innovation and product development.



### Transformation Mastery

Transformations across industries at different Agile maturity levels.



### Technical Mastery

Team delivery with wide technical and scrum master role experience.

**In our collaborations with clients we are committed to continually refining our own practice to deliver quality products and services, including:**

- Coaching SAFe teams for crucial PI planning events.
- Coaching leadership teams through a range of Agile approaches to align digital vision and strategic objectives.
- Leading transitions from Waterfall to Agile and coaching new methodologies and mindsets.
- Supporting clients with Agile development and delivery of citizen-facing services, creating and testing business solutions through MVPs.

### Our clients say:

“You have continually looked for ways to make improvements to the ways of working – people, process and technology.”

“You have invested considerable time into evidencing delivery through developing a set of measures, this will provide useful data for future estimation.”

**Get in touch today to find out how our Agile coaching service can augment, supplement and coach your in-house teams via our experienced Agile squads.**

## About Agile Digital Services

CGI Agile Digital Services supports organisations who need to up their Agile game in order to realise their digital transformation ambitions. We deploy our world-class talent, processes and tools, to supply the skills and capacity you need to rapidly deliver higher quality outcomes. With this support, you can increase the pace of transformation and reduce the time to market.



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## About CGI

### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 90,250 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.



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