

Integrate with confidence with CGI and MuleSoft



Your digital transformation projects need the right partner, applying the right technology, to integrate data and processes across the enterprise. CGI leverages API-led connectivity models, powered by MuleSoft, to accelerate results and deliver measurable value.



Connecting data, delighting users

In today's digital landscape, breaking down data silos and achieving seamless connectivity is crucial for successful digital transformation. A 2022 and 2023 MuleSoft Emerging Partner of the Year (Americas), CGI is well-versed in using MuleSoft to unlock the full potential of your data, applications and APIs. We provide the expertise and proven track record to help you integrate your systems, automate workflows and elevate customer experience.

Enabling enterprise integration

As your organization invests in digital transformation, it must determine how to access and leverage data from both modern and legacy systems. CGI clients achieve breakthrough results leveraging MuleSoft as their integration platform of choice. Working with CGI to architect an end-to-end solution, your organization can define and implement the right operating model to enable and promote self-service, reuse and discoverability. CGI experts support:

- **Architecture and design:** Design how your ESB/API management will integrate into your IT/IS environment. We offer platform architecture and SOA/API-zation of your business process and data with innovative methodology.
- **Strategy and advisory:** We work closely with stakeholders to determine business objectives and understand the ecosystem. We offer SOA/API management strategy and roadmapping, architecture best practices and solution assessments and recommendations.
- **API projects:** We deliver API projects, providing business support, and agile-ready delivery team, and agile and industrialized project methodology and digital roll-out.
- **API factory:** We drive value with design thinking with business/digital teams, API promotion and our innovation lab.

Our Salesforce credentials

- 1000+ completed Salesforce projects for 400+ joint clients
- 4.9/5 Salesforce customer satisfaction rating
- 10 MuleSoft/Salesforce Centers of Excellence globally
- 675+ certified team members
- 2023 and 2022 MuleSoft AMER Emerging Partner of the Year

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Engagement models

As a MuleSoft Partner, CGI offers full implementation services and scaled Managed services with full DevOps capabilities. We flexibly customize our support to meet your needs.

- **MuleSoft projects:** We engage in project efforts with a full team, including project management with MuleSoft-experienced agile-certified PMs, who oversee all phases of work from design to deployment, including training.
- **Staff augmentation:** CGI sources specific skill sets to augment you existing team.
- **Managed services:** Applying a product mindset, CGI delivers continuous development, support, and release management / DevOps activities.

Why work with us?

- **Industry expertise:** Our in-depth knowledge of our clients' business environment and landscape
- **Human-centered design:** Design focused on user behavior combined with proven agile and lean operations
- **Proximity model:** Local presence combined with global and onshore delivery capabilities, including 12 MuleSoft Delivery Centers across the globe
- **Client relationships:** Our understanding of client business drivers and our commitment to meeting their objectives
- **CGI accelerators:** Pre-built Lightning components and industry solutions for faster time to value
- **Partnership:** A Salesforce partner since 2010 with 15+ years of MuleSoft project experience

MuleSoft projects are not just about connecting applications about empowerment and enablement. They provide data, the lifeblood of your organization, to different lines of business and open it up for friction-free access going forward. As your organization digitally transforms, you will inevitably face the continuing need to achieve results quickly and scale solutions cost-effectively. By partnering with CGI to architect an API-led approach using MuleSoft, you position your enterprise to reuse existing assets and APIs, reducing time and effort.

For more information about our Salesforce and MuleSoft work, visit <https://www.cgi.com/en/partner-ecosystem/salesforce-partner>

“Despite the innovative and technically advanced aspect, CGI was able to easily understand the requirements and offer the right skills, quickly.”
~ Data Integration Manager, CGI travel industry client

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. We provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

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