Agile Digital Services

Train Agile Brochure

CGI | United Kingdom

Contents

About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 90,500 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

Training services overview

CGI's Agile Digital Services experts and practicing professional consultants provide informative and convenient Agile training services that go beyond theory to equip participants with the knowledge and skills required to successfully assume their position inside agile development teams.

Whether you are a senior manager, architect, developer, analyst, team leader, project manager, or even a customer of an information technology (IT) team, we are fully dedicated to your agility!

This document provides an overview of our training portfolio.

Scaled Agile Framework® (SAFe®) certifications

As a Scaled Agile Global Transformation Partner, CGI has extensive experience in providing training, consulting and coaching services to help organisation implement the Scaled Agile Framework® (SAFe®).

This partner distinction illustrates CGI's proven ability to deliver the SAFe® certification training curriculum, with more than 170+ SAFe Program Consultants (SPCs) globally.

Business agility requires transformation leaders. Achieving a SAFe® certification with CGI's Agile Digital Services enhances your capabilities, equipping you with the essential knowledge and skills to drive transformation at your current company, or unlock new opportunities to advance your career elsewhere.

Steps to getting certified:

1. **Attend a SAFe course**
   Find the right course for you on our online training calendar

2. **Learn, study, practice**
   Use the articles, videos, and enablement resources

3. **Take the exam**
   Pass the exam to receive your certification and display your digital badge

Available Courses

Framework	Course Title	Certification Title	Duration
Foundation			(days)
SAFe 6.0	Leading SAFe	SAFe Agilist (SA)	2
SAFe 6.0	SAFe for Teams	SAFe Practitioner (SP)	2
SAFe 6.0	Scrum Master	SAFe Scrum Master (SSM)	2
SAFe 6.0	Agile HR Explorer	Agile HR (AHRE)	2
Intermediate			(days)
SAFe 6.0	DevOps	SAFe DevOps Practitioner (SDP)	2
SAFe 6.0	Product Owner/Product Manager	SAFe Product Owner/Product Manager (POPM)	2
SAFe 6.0	SAFe for Architects	SAFe for Architects (ARCH)	3
SAFe 6.0	Agile Product Management	Agile Product Management (APM)	3
Advanced			(days)
SAFe 6.0	Advanced Scrum Master	SAFe Advanced Scrum Master (SASM)	2
SAFe 6.0	Lean Portfolio Management	Lean Portfolio Manager (LPM)	2
SAFe 6.0	Release Train Engineer	SAFe Release Train Engineer (RTE)	3
SAFe 6.0	Implementing SAFe	SAFe Practice Consultant (SPC)	4

1. SAFe 6.0 Leading SAFe

Level: Foundation
Duration: 2 days

New to the Scaled Agile Framework®? Leading SAFe® offers an introduction to the foundations of SAFe and provides the principles and practices to confidently drive your Lean-Agile transformation. The course and resulting certification equip you with the guidance and tools to build a culture of resiliency and a shared language that engages employees and focuses on customers so that organisations can work with agility at scale.

Take a Leading SAFe course to discover how companies can build business agility, and how to make SAFe work inside your organisation. You'll come away with an understanding of how to align your entire organisation around the same clear objectives, and how to improve the flow of value and work from strategy to delivery. You'll learn what makes companies more customer-centric and how to run key SAFe alignment and planning events, like PI planning.

Attendees learn:

- How to realise the benefits of SAFe, including:
    - How to establish Team and Technical Agility and organise around the flow of value
    - How to align massive organisations around clear, common objectives
    - How to participate successfully in critical SAFe events, such as PI Planning
    - How to adopt a customer-centric mindset

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe® Studio with your first class attendance
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
    - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- SAFe Agilist certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:
- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

2. SAFe 6.0 SAFe for Teams

Level: Foundation
Duration: 2 Days

What does it mean to be part of an Agile team on an Agile Release Train (ART) that delivers value to customers? SAFe® for Teams covers the tactical skills to be a high-performing member of an ART. The course also gives you the guidance and tools to work effectively in remote environments with distributed teams. Get the most out of your learning experience by taking it in context with your team and other teams on your ART.

SAFe for Teams will teach you how to plan and execute work, how to apply Scaled Agile Framework® and Agile principles, and how to continuously improve. Taking Scaled Agile Framework® for Teams gives your team the collective knowledge to collaborate effectively, do the best possible work, and hit the ground running before your next planning event.

Attendees learn:

- Your role on the team and your team's role on the ART
- How to apply SAFe principles to scale Lean-Agile delivery
- How to plan and execute iterations and PIs
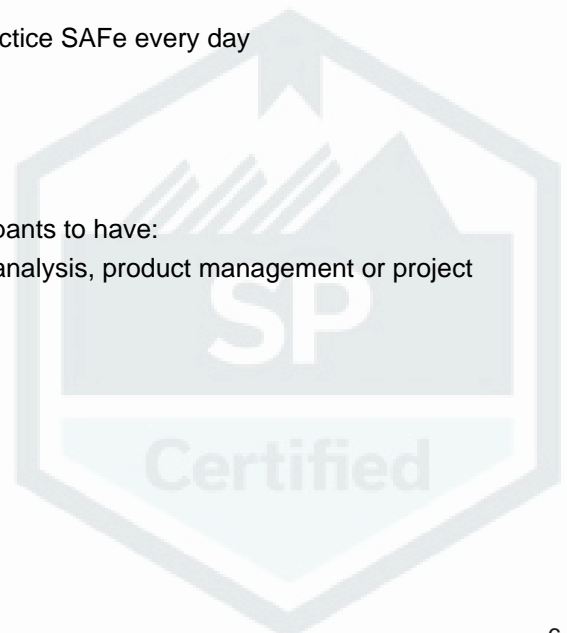- How to continuously improve the ART

What's included:

- Course workbook and SAFe Studio access to help prepare you to take the certification exam, claim their digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe Virtual Classrooms
- One-year access to SAFe® Studio with your first class attendance
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
    - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe® 6.0 Practitioner certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:
- Experience in software development, testing, business analysis, product management or project management.
- Experience with Agile methodology.

3. SAFe 6.0 Scrum Master

Level: Foundation
Duration: 2 Days

The SAFe® Scrum Master course equips attendees to coach Agile teams to deliver business value at scale. The course teaches you the tactical skills needed to be an effective Scrum Master in a SAFe organisation. It also gives you the guidance and tools necessary for working in remote environments with distributed teams.

If you want to become a certified scrum master with the skills to help leading companies succeed with Agile and scrum, the SAFe® Scrum Master course is for you. Learn how scrum masters empower and lead Agile teams. Understand how to facilitate Agile events like iteration planning, team sync, and iteration retrospectives. And discover how to help teams plan and complete their work using SAFe Scrum and SAFe Kanban. You'll also learn the principles of servant leadership, so you can help develop high-performing, engaged, continuously improving teams in your own organisation.

Attendees learn:

- How to facilitate Scrum events
- How to support PI execution
- How to coach teams to improve constantly
- How to implement DevOps for continuous flow and delivery
- How to empower and lead an Agile team
- How to facilitate Agile events like iteration planning, team sync, and iteration retrospectives
- How to help teams plan and complete their work
- You'll also learn the principles of servant leadership, which are crucial for key SAFe team roles. These skills will enable you to develop high performing, engaged, and continuously improving teams in your own organisation.
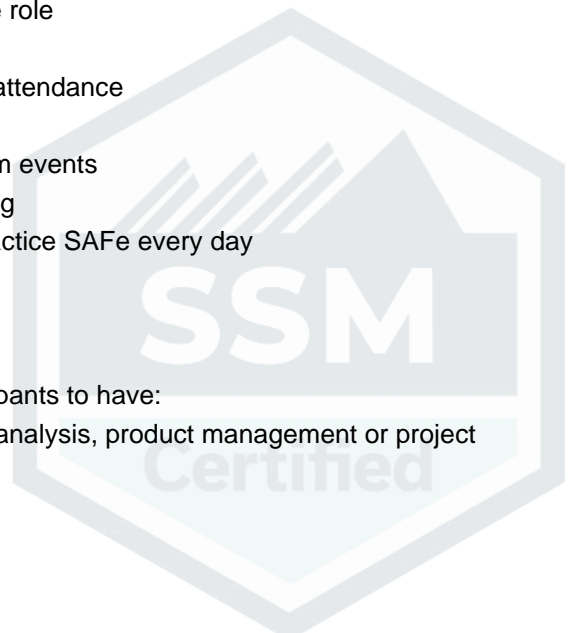
What's included:

- Course workbook and SAFe Studio access to help prepare you to take the certification exam, claim their digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe® Studio with your first class attendance
    - Team event facilitator guides
    - Online collaboration templates for all SAFe team events
    - Toolkits to help prepare and execute PI Planning
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe Scrum Master certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

4. SAFe 6.0 Agile HR Explorer

Level: Foundation
Duration: 2 Days

A profound shift is happening in the way enterprises approach people management. Human Resource departments are realising that traditional HR practices don't support Agile teams and the needs of today's rapidly changing business environments. To bridge this gap, Agile HR Explorer provides learners with the guidance needed to align HR practices with the SAFe transformation and their Agile teams.

This one-day introductory course is designed for HR professionals and leaders in a Lean-Agile environment to gain a high-level understanding of Agile methodology and its influence on Human Resources. In Agile HR Explorer, learners will explore the new world of work and learn why Agile is instrumental in creating more stable, responsive, and successful organisations.

Attendees learn:

- New world of work – explore the latest revolution of work and its disruptive impact on organisations and HR.
- Agile foundations – covers the history of Agile, its values, principles and underlying concepts
- Intro to Agile HR – explains the meaning of Agile HR, and Agile4HR vs. HR4Agile
- Mini case studies – practical stories to help learners apply the newly gained knowledge
- Practices and themes – guidance for applying agile values and principles to different HR practices

What's included:

- Course workbook
- Option to pursue certification from Just Learning Solutions
- Certified Agile HR Explorer (AHRE) – certificate and digital badge from Just Leading Solutions

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:
- Experience in HR, software development, testing, business analysis, product management or project management
- Experience with Agile methodology

5. SAFe 6.0 DevOps

Level: Intermediate
Duration: 2 Days

Delivering valuable solutions faster doesn't involve just engineers developing software. It involves introducing a shared DevOps mindset among all the people who define, build, test, deploy, and release software-driven products.

The SAFe® DevOps course helps people in technical, non-technical, and leadership roles optimise their development value stream from end to end. Take this course with your entire cross-functional team to map your current value stream from concept to cash. Design a Continuous Delivery Pipeline that's relevant to your business, and get the guidance and tools you need to work effectively in remote environments with distributed teams.

Attendees Learn:

- How to incorporate continuous testing and continuous security into the delivery pipeline
- How to integrate continuous exploration, integration, and deployment, and release value to end users on demand
- How to design and implement an actionable DevOps transformation plan tailored to your organisation
- How to evaluate and improve your current state using tools like the DevOps Health Radar and Transformation Canvas

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
    - Value Stream Mapping workshop
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
    - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe DevOps certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

6. SAFe 6.0 Product Owner / Product Manager

Level: Intermediate
Duration: 2 Days

What skills do you need to deliver value in an Agile enterprise? The SAFe® Product Owner and SAFe® Product Manager (POPM) course covers the tactical responsibilities of these roles in the Agile Release Train (ART). The course and resulting certification give you the guidance and tools to work effectively in remote environments with distributed teams.

Learn how product owners and product managers should work together to achieve the best possible customer and business outcomes. The SAFe POPM course will teach you how to adopt a customer-centric approach to building products, using the Scaled Agile Framework® to deliver more value, faster. Topics covered in this course include the daily role of POs and PMs; collaborating with engineering teams and business stakeholders; how to write epics, features, and stories; and how to design, prioritise, build, test, and deliver products with increased productivity and higher quality.

Attendees learn:

- How to perform the role of a PO and a PM on a daily basis
- How to put the customer at the centre of your design, build, and test process
- How to prepare for and lead PI Planning
- How to decompose Epics to Features and Features to Stories
- How to collaborate with Agile teams to forecast work

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
    - Product Management Video playlist and customer research tools to support product owners in their role
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
    - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe Product Owner/Product Manager certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

7. SAFe 6.0 SAFe for Architects

Level: Intermediate
Duration: 3 Days

In SAFe®, architects play a key role in the trio of leaders, including product managers and the Release Train Engineer. These people work together to deliver and guide Agile Release Trains (ARTs) to enable continuous value flow.

In the SAFe® for Architects course, you'll get the context to align architecture with business value. You'll understand how system, solution, and enterprise architects collaboratively deliver architectural solutions. And you'll get the guidance and tools you need to work effectively in remote environments with distributed teams.

Attendees learn:

- How to develop and communicate the architectural vision
- How to develop solution vision, intent, and roadmaps
- How to prepare and deliver software effectively and continuously
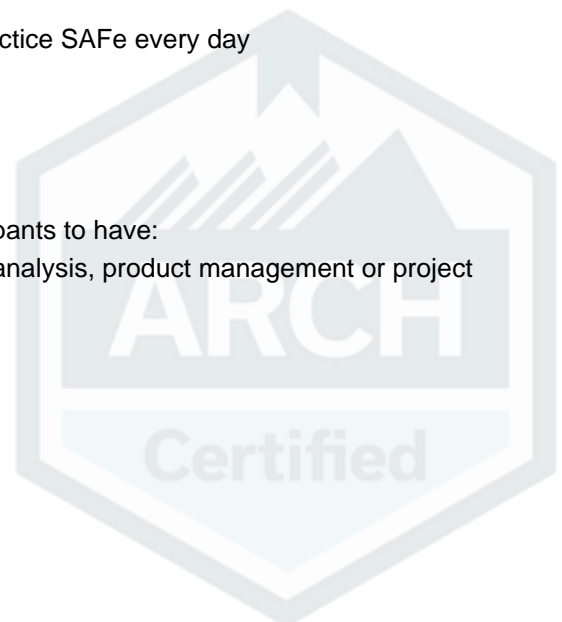- How to lead and coach architects and team members during Program Increment (PI) Planning and execution

What's included:

- Course workbook and SAFe Studio access to help prepare you to take the certification exam, claim their digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
  - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
  - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
  - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe® for Architects certification exam

Prerequisite

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

8. SAFe 6.0 Agile Product Management

Level: Intermediate
Duration: 3 Days

In SAFe®, product managers play a key role in the trio of leaders, including architects and the Release Train Engineer. These roles work together to lead the Agile Release Trains (ARTs) in continuously delivering value.

In the Agile Product Management course, you'll explore how to use design thinking to put your customers at the centre and create products that are desirable, feasible, and sustainable. You'll discover how continuous exploration fuels innovation. And you'll explore how to define a vision, strategy, and roadmap to satisfy existing customers and attract new ones.

Attendees learn:

- How to create innovation in the value stream
- How to use design thinking to achieve desirable, feasible, and sustainable products
- How to use product strategy to set clarity and direction for the ART
- How to develop and evolve short-term roadmaps that result in long-term value

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
    - Curated content-playlists based on your interests and roles, including templated resources and facilitation guides to get you started
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe® Agile Product Manager certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

9. SAFe 6.0 Advanced Scrum Master

Level: Advanced
Duration: 2 Days

As a practicing scrum master in a SAFe organisation, you have the tactical skills to coach Agile teams to deliver business value. Build on that solid foundation in the SAFe® Advanced Scrum Master course and discover how to facilitate success for Agile teams, Agile Release Trains (ARTs), and the organisation. And get the guidance and tools you need to work effectively in remote environments with distributed teams.

Take your leadership skills to the next level. The SAFe® Advanced Scrum Master course will give you the tools to improve your coaching and facilitation skills, avoid common missteps, and encourage relentless improvement. You'll learn how to apply Lean, Kanban, DevOps, and SAFe principles to improve team and business outcomes. You'll up-level your facilitation skills for key Agile and SAFe events, whether they're in person or across teams and time zones, and you'll discover how communities of practice can support continuous improvement.

Attendees learn:

- How to apply SAFe principles to facilitate, enable, and coach in a multi-team environment
- How to adopt scalable engineering practices, Kanban, DevOps, and Agile architecture to optimise flow
- How to advance your facilitation skills for ART and team event planning, execution, and delivering end-to-end value
- How to build communities of practice to support high-performing teams and ART efficiency
- How to lead distributed teams effectively in remote environments

What's included:

- Course workbook and SAFe Studio access to help prepare you to take the certification exam, claim their digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
    - Team Event Facilitator Guides
    - Online collaboration templates for all SAFe team events
    - Toolkits to help prepare and execute PI Planning
- Access to content, tools, and resources you need to practice SAFe every day
- SAFe Advanced Scrum Master certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

10. SAFe 6.0 Lean Portfolio Manager

Level: Advanced
Duration: 2 Days

Aligning strategy with execution is critical to any organisation's success and a key aspect of Scaled Agile Framework®. With a Lean Portfolio Management (LPM) approach, you can collaborate across silos, empower teams, and organise around value to adapt to what customers want, faster.

The Lean Portfolio Management course helps executives, project management officers (PMOs) and other key stakeholders plan dynamically and be flexible enough to adjust initiatives and budgets as the market changes. The LPM course provides the guidance and tools attendees need to work effectively in remote environments with distributed teams. You'll learn how to connect portfolio strategy and initiatives to the agility planning and execution of work, how to integrate feedback from participatory budgeting, and how to adapt to change while maintaining your funding vision and roadmap.

Attendees learn:

- How to connect the portfolio to the enterprise
- How to maintain portfolio vision and roadmap
- How to establish Lean budgets and guardrails
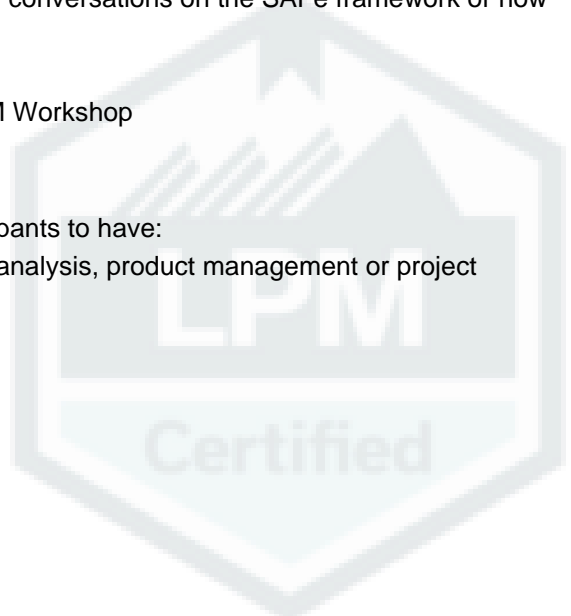- How to create portfolio flow

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
    - Complete LPM Practice Guide to help plan and execute a successful LPM adoption
    - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
    - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to perform better as part of an Agile Team
    - Lean Portfolio Manager certification exam
    - Access to the optional Getting Started with LPM Workshop

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

11. SAFe 6.0 Release Train Engineer

Level: Advanced
Duration: 3 Days

Unique to SAFe®, the Release Train Engineer (RTE) is part of the trio of leaders, including product managers and system architects. This is critical in leading Agile Release Trains (ARTs) to deliver value. The RTE must create the right environment, have the right conversations, facilitate the right meetings, and gather the right people to make decisions based on the right data.

In the SAFe® RTE course, you'll learn to execute SAFe and continuously improve PI Planning and other vital SAFe events. You'll discover how to coach leaders, teams, and Scrum Masters in new processes and mindsets, and you'll get the guidance and tools you need to work effectively in remote environments with distributed teams.

Attendees learn:

- How to lead ARTs and large solutions in a SAFe organisation
- How to apply Lean-Agile knowledge and tools to release value
- How to foster relentless improvement
- How to build a high-performing ART by becoming a servant leader and coach

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe® Studio with your first class attendance
  - Access to RTE Essentials Online Learning Series
  - Facilitation Guides for all ART events
  - Online collaboration tools for facilitating SAFe ART events, like PI Planning and System Demo
- Access to content, tools, and resources you need to practice Scaled Agile Framework every day
- SAFe® Release Train Engineer certification exam

Prerequisite:

This training is for everyone. However, it is preferable for participants to have:

- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

12. SAFe 6.0 Implementing SAFe

Level: Advanced
Duration: 4 Days

Implementing SAFe® offers attendees the broadest level of insight into each layer of a SAFe implementation. This course and resulting certification will help you understand the roles of each person in a SAFe organisation and then plan and guide a SAFe transformation. It's also the first step toward becoming a certified SAFe Practice Consultant.

You'll learn how to identify value streams, launch agile release trains, optimise flow, and apply OKRs to Strategic Themes that define the targeted outcomes for the SAFe transformation. You'll also practice the principles of Agile product management and product delivery. If you're looking for a comprehensive and practical understanding of how to help an organisation achieve business agility effectively, Implementing SAFe® is the right course for you.

Attendees learn:

- How to coach a SAFe transformation
- How to launch Agile Release Trains
- How to Organise around Value Streams
- How to build solutions with Agile Product Delivery
- How to empower a Lean portfolio
- How to understand each role within a SAFe implementation

What's included:

- Course workbook and SAFe Studio access to help you prepare to take the certification exam, claim your digital badge, and tools to get started in your SAFe role
- Remote learning via SAFe® Virtual Classrooms
- One-year access to SAFe Studio with your first class attendance
  - All the materials that you need to get started as a SAFe Trainer including complete trainer guidance and online enablement
  - Downloadable toolkits to help you prepare, facilitate and take action from key SAFe activities like Organising Around Value
  - Platform access to e-learning modules and curated members-only content to support your SAFe transformation
  - Member discussion forms to engage in ongoing conversations on the SAFe framework or how to better perform as part of an Agile Team
  - SAFe Practice Consultant (SPC) Certification Exam

Prerequisite

This training is for everyone. However, it is preferable for participants to have:
- Experience in software development, testing, business analysis, product management or project management
- Experience with Agile methodology

Contact Information

We trust that this brochure has helped you to understand how our training services can empower your organisation to enhance its value and embrace business agility effectively, highlighting the benefits and transformative impact that our training offerings can have on your operations and strategic objectives.

If you require more information, have any questions, or would like to book onto one of our SAFe courses, please use the links below:

1. **Enquiries:** ADS_UK@cgi.com

2. **Booking:** Agile Digital Services | CGI UK

3. **CGI UK:** IT and business consulting services | CGI UK