

CIO Advisory Services

CGI's CIO Advisory services are centered on close partnership with our clients to develop actionable strategies that accelerate mission outcomes within agency operating and budgetary constraints.

Accelerating digital velocity, innovation, and digital transformation leadership

Our CIO Advisory services help CIOs strategically align and optimize their digital strategies and technology investments, activating a transformation path that leads to improved citizen services, higher organizational efficiencies, better and faster executive decisions

CGI achieves desired business outcomes for federal agencies by leveraging technology, offering government leaders the business and technical expertise needed to improve and transform agency operations. We enable agencies to become more agile and pivot based on demands in order to achieve rapid results and harness the power of data while improving security posture. CGI engages leaders such as the CIO, CTO, CDO and CISO during changes to create more employee-focused support processes.

Our services include the following:

- IT strategy and roadmap
- Enterprise Architecture
- Data strategy and Governance
- IT Talent development
- IT Investment prioritization frameworks



Insights you can act on

Our end-to-end technology and CIO advisory services focus on:

- Digital transformation journey (digital and IT strategy, enterprise architecture and business agility)
- Intelligent automation (IA) and Robotics process automatio RPA)
- Advanced analytics (AA) and Artificial Intelligence (AI)
- Cloud and software as a service (SaaS)
- Digital platforms (low-code / no-code solutions)
- Governance and workforce upskilling
- Cyber (resilience, active detection, post mortem and EO)
- Data governance and transition services
- Citizen experience

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Implementing an advisory model

CGI's advisory model centers around four steps that incorporate continuous and ongoing improvements.

1. Plan and Assess

- Agree on priorities for improvement based on business vision and objectives to determine where you want to be
- Develop detailed plan for selected improvement initiatives
- Establish measurements and metrics to be used to determine success of the improvement based on best practices



2. Implement

- · Present the plan
- Communicate and explain improvement(s) to be undertaken
- Execute the improvement
- Update documentation, processes and policies as necessary



3. Monitor

- Collect, process and analyze data
- Verify that improvement initiative are proceeding to plan
- Introduce corrective measures where necessary



4. Review and evaluate

- Appraise current situations through process reviews and evaluations to establish baselines
- Collect, process and analyze data
- Identify weaknesses and opportunities for improvement based on best practices



Deliver lasting value

We define project success around these four dimensions:

- Strategy work with clients to develop approach to meet long-term goals and outcomes
- Performance benchmark current metrics and compare with peers to develop targets
- Visibility provide transparency to processes and results to all stakeholders
- Risk understand and measure risks as well as develop risk avoidance and/or mitigation plans from the onset

"While achieving results from digitization strategies has accelerated year-over-year based on the findings of our annual Voice of the Clients Program, challenges remain as 80% of executives do not feel their strategies are producing results." — Voice of Our Clients

About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomesbased to help accelerate returns on your investments.

Nearly 7,000 of our experts help the U.S. federal government achieve comprehensive, scalable and sustainable IT and business goals. We enable our clients to execute digital transformation, build the federal workforce of the future, achieve operational excellence, enhance citizen engagement and protect America's assets. As the federal government faces unprecedented challenges, we remain committed to enabling its success, using our deep understanding of clients' goals and missionessential needs to provide consultative insights and develop solutions for maximum results.

For more information

Visit <u>cgi.com</u> Email us at info@cgi.com

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