



Why is IT essential to airport operations?

A rapidly changing landscape



The aviation industry faces some significant challenges driven by regulatory, economic, social, and technological changes. Airports are looking for new ways to increase operational efficiency and improve customer experience, all the while mergers, acquisitions, divestments, and governments are increasing competition and service quality through privatization. Information technology needs to be at the hub of these industry changes.

CGI is the perfect airport technology partner. We have the scale and expertise to combine existing cross-industry tools and solutions to create unique value propositions for airports.

For airports struggling with the pressure of reducing airline costs and processing an increasing number of passengers, CGI's **GO** Airport Operations Suite is an **airport operational database solution (AODB)** and a resource management system (RMS) that provides

an intuitive, user-friendly interface to optimize resource allocation and standardize processes in a multi-airport/entity/device/language environment.

GO clients benefit from CGI's 30+ years of aviation industry experience and, being one of the few global systems integrators to own its AODB solution and product roadmap, **CGI's scale and expertise allow the creation of unique value solutions for airports.**

About GO

What is GO

GO is a complete core solution designed to deliver IT and operational optimization.

Main Modules

- AODB – Airport operational database is the centerpiece of information
- RMS – Resource management system
- PADS – Public announcement display system: The tool for boosting non-aviation revenue

Main Features

- Multi-airport and multi-entity: GO is web based and allows a single server installation for managing multiple airports.
- ACDM compliant: GO is already compliant with airport collaborative decision-making best practices.
- Real-time systems integrator: All airport systems are integrated, and information is shared with all stakeholders.

Maximizing existing assets

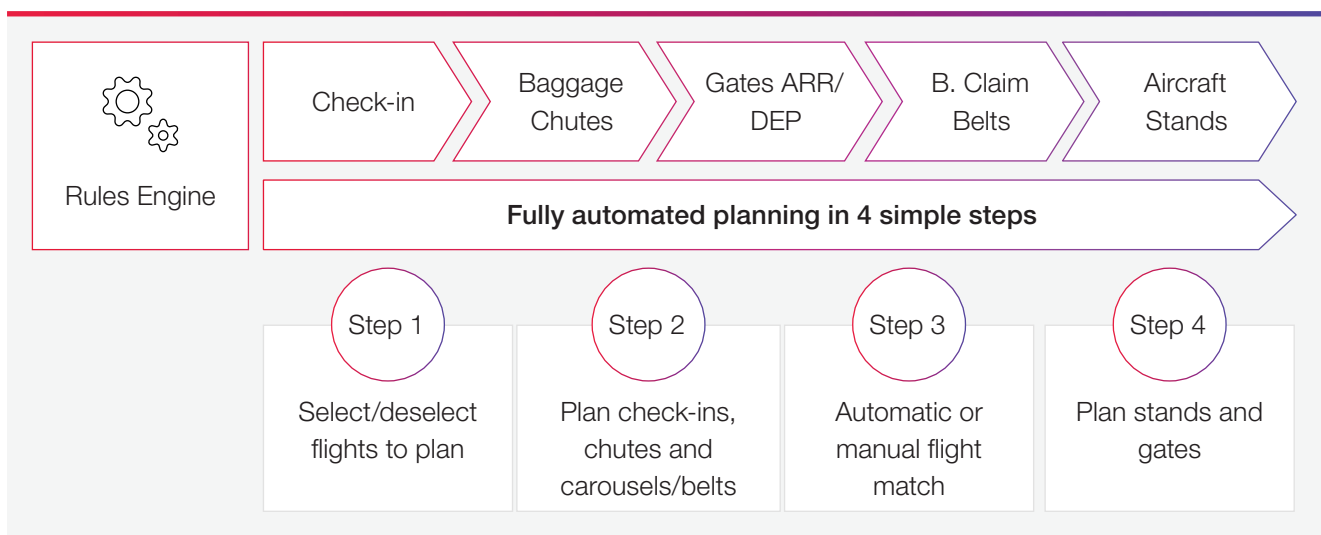
GO can maximize airport existing assets and resources by taking advantage of high-usability features like customizable wizards and standard rules engine to fully standardize and automate airport daily planning operations. Once the rules are set and optimized by airport operations, the planning activities can be fully automated.

Wizards

Accelerate and standardize your processes with a set of built-in wizards.

Rules Engine

Use the standard rules engine to fully standardize and automate your airport daily planning operations.



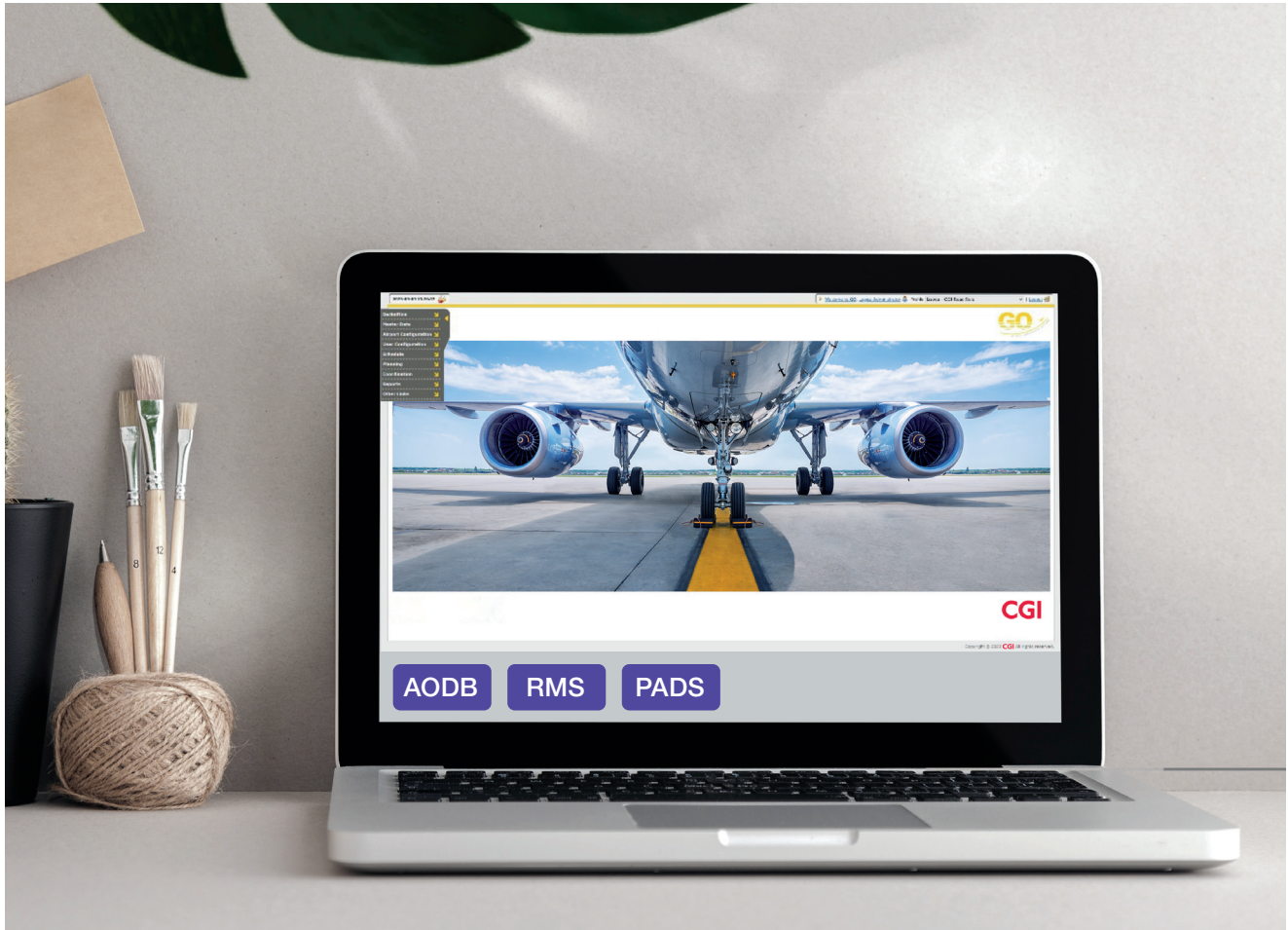
GO standard features also include a tool for designing and testing scenarios you want to evaluate. With our What-If? scenario tool you can anticipate:

- Resource testing for capacity in ad-hoc situations.
- Planning and emergency response.

Besides the simulation aspect, you can also use GO to determine:

- Are you maximizing the usage of your resources?
- Do you need investment to face new challenges?

With GO, you and your team can easily establish the relevant scenarios to answer these questions without any external support.



Key benefits

- IT and operational optimization.
- With GO, the operations will only need to intervene when there is a system alert and **acts only on exceptions**.
- Maximize **resource allocation** (process more passengers with the same infrastructure).
- **High flexibility** to quickly reconfigure IT systems to go along with business changes.
- **Features** like the What If? scenario allow you to make decisions in real-time.

Our expertise

We partner with clients to build long-term relationships based on trust. This helps us better understand your business and develop solutions matched to your strategy. We deliver innovation through our proven framework and vast network of partners. We can also manage your infrastructure, saving you time and money.

We have 30+ years of experience in supporting the aviation industry. We bring first-hand knowledge of vital systems for airline operations, airport regulators and aviation services. This, combined with our specialists and track record in European and Asian markets, makes us an ideal partner.

We deliver high quality in our work and your results.

95%
Projects delivered on-time and within budget

Our client-proximity model empowers local teams to build strong, trusted, in-person relationships and ensure accountability for delivering client success.

9.4/10
Client satisfaction score

Proactive listening serves as a key step in delivering value through innovative services and solutions.

9.0/10
Client innovation score delivering value through innovative services and solutions.

GO, a system that grows with your needs

As airports evolve, your operating system needs to grow with you by remaining flexible enough to allow you to adapt to changing business trends. We developed the GO solution with operational expertise from ten airports, each with distinct operational requirements. GO was able to adapt and provide successful solutions in every case.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

[cgi.com](https://www.cgi.com)

info@cgi.com