

Smart lockers and vending machines

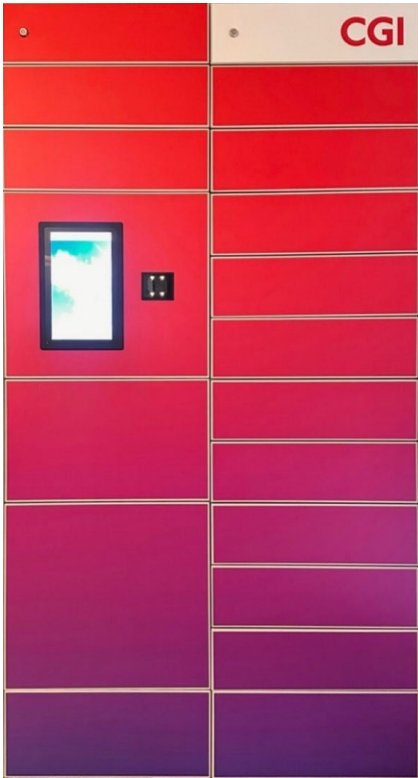


Our network-connected smart lockers and vending machines transform on-site support, empowering your employees with fast, secure, and convenient access to the devices and peripherals they need – 24/7.

The challenge

As user expectations evolve and workplaces become increasingly flexible, your organisation needs an efficient approach to support employees.

IT service desks and user experience teams face growing pressure to provide fast, reliable solutions that minimise downtime while maintaining security and compliance. That's why we developed an intelligent solution, providing quick, secure, and flexible end user support for the modern work environment.



We're here to help

CGI smart lockers offer **seamless device replacements, loans, and upgrades**, empowering employees with immediate access to equipment whenever they need it. Similarly, our smart vending machines provide the same convenience for peripherals like headsets or keyboards.

This self-service, intelligent solution ensures essential tools are always available, creating a frictionless IT service experience that maximises user satisfaction. With quick access to devices, you'll minimise disruptions, improve operational efficiency, and boost productivity across your organisation.

When the smart lockers or vending machines are integrated with our advanced user experience tool, you can also **proactively resolve issues** before they impact users. For example, if a hardware issue is detected on a laptop, an incident is automatically raised, and the user is notified with a code to pick up a replacement from the nearest locker.

The benefits

Our **fully brandable** lockers and vending machines provide an innovative, future-proof solution to **enhance user experience** and **reduce downtime**, enabling:



Sustainability

Reducing CO₂ emissions by minimising the need for daily engineer travel. Instead, devices are replenished weekly.



Convenient, 24/7 access

Located securely within your office's card entry system, users can access replacement devices anytime – day, night, or weekends.



Enhanced security compliance

Network-connected devices are always online, fully patched, and security compliant.



Reporting and monitoring

Real-time data capabilities offer audit trails and usage alerts for complete visibility.



Quick return on investment

Proven ROI, improving efficiency and reducing support costs.



Remote IT support

Manage, secure and deploy additional software and configurations on stored devices.

The key features

What makes our smart lockers truly smart?

Our smart lockers are an efficient tool for modern workplace support, improving end user experiences and enabling your IT teams with advanced features, including:



- 1 Network-connected functionality**
Our smart lockers are online, allowing for a range of advanced capabilities that go beyond simple storage.

This provides the ability to remotely manage and secure stored devices, ensuring they are always up to date with the latest security patches and configurations.

- 2 Automatic device provisioning**
Your IT teams can deploy additional software or apply necessary configurations to stored devices when a service desk request is raised, making devices ready for immediate use by employees.

- 3 Power outlets**
Equipped with power, our smart lockers ensure that devices are fully charged and ready to go when collected.

- 4 Real-time monitoring and reporting**
With data capability for audits, device usage, and security alerts, the smart lockers offer valuable insights for your monitoring and reporting needs.

- 5 Customisable branding**
Our smart lockers can be fully branded to align with your organisation's identity, seamlessly blending into your office and enhancing the professional aesthetic. This flexibility ensures a cohesive and tailored workspace.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

Visit: cgi.com/uk/digital-workplace | Email us at: enquiry.uk@cgi.com