

The next generation of tax and revenue enterprise solutions



Experience the commitment®

Transformative and innovative revenue solutions implemented by CGI enable enterprise-wide data and business rules management, greater transparency and self-services, with a highly flexible technology architecture designed to accommodate change and integrate easily with legacy systems.

PROVIDING A STRATEGIC ARCHITECTURE AND TOOLS

CGI's solution leverages an open standards platform, enterprise service oriented architecture and wide-scale industry adoption. The architecture incorporates innovative concepts into a flexible, broad-level view of how taxpayers, employees and other stakeholders will work with modern revenue agencies. This vision is transformed into reality by re-engineering event-driven capabilities to make business processes more efficient and effective. Key technologies include:

- Service Oriented Architecture (SOA) to enable integration that is product agnostic, highly scalable, extensible and configurable
- Business Process Management (BPM) and externalized business rules to increase flexibility and speed of changes tailored to unique client needs
- Master Data Management (MDM) to integrate all forms of data and images and immediately make them available throughout the enterprise.

SOLVING KEY REVENUE AGENCY BUSINESS PROBLEMS

Business Problem	Offering Solutions that Provides
Data Availability	<ul style="list-style-type: none"> • Makes enterprise data available 24/7 and improves data quality • Captures and images more data from tax forms • Eliminates data silos to improve collection and audit activities and reduce non-compliance and fraud
Filing Processes	<ul style="list-style-type: none"> • Processes and validates 100% of available tax data, significantly reducing manual intervention • Scans and stores all pages from tax forms with enterprise access • Manages orchestration of services supporting business processes • Allows enterprise management of business rules
System Redundancy	<ul style="list-style-type: none"> • Uses open standards and SOA to maximize reuse and efficiency
Filing Self-Services	<ul style="list-style-type: none"> • Provides a single, comprehensive view of the taxpayer • Expands self-service options, reducing contact center costs and promoting taxpayer awareness and self-compliance
Data Analysis	<ul style="list-style-type: none"> • Provides state-of-the-art enterprise modeling to improve collection activities and reduce fraud
Inflexible Systems	<ul style="list-style-type: none"> • Supports ongoing change as technology evolves • Eliminates dependencies on proprietary and outdated technologies • Improves user experience through modernized interfaces and efficient workflow management

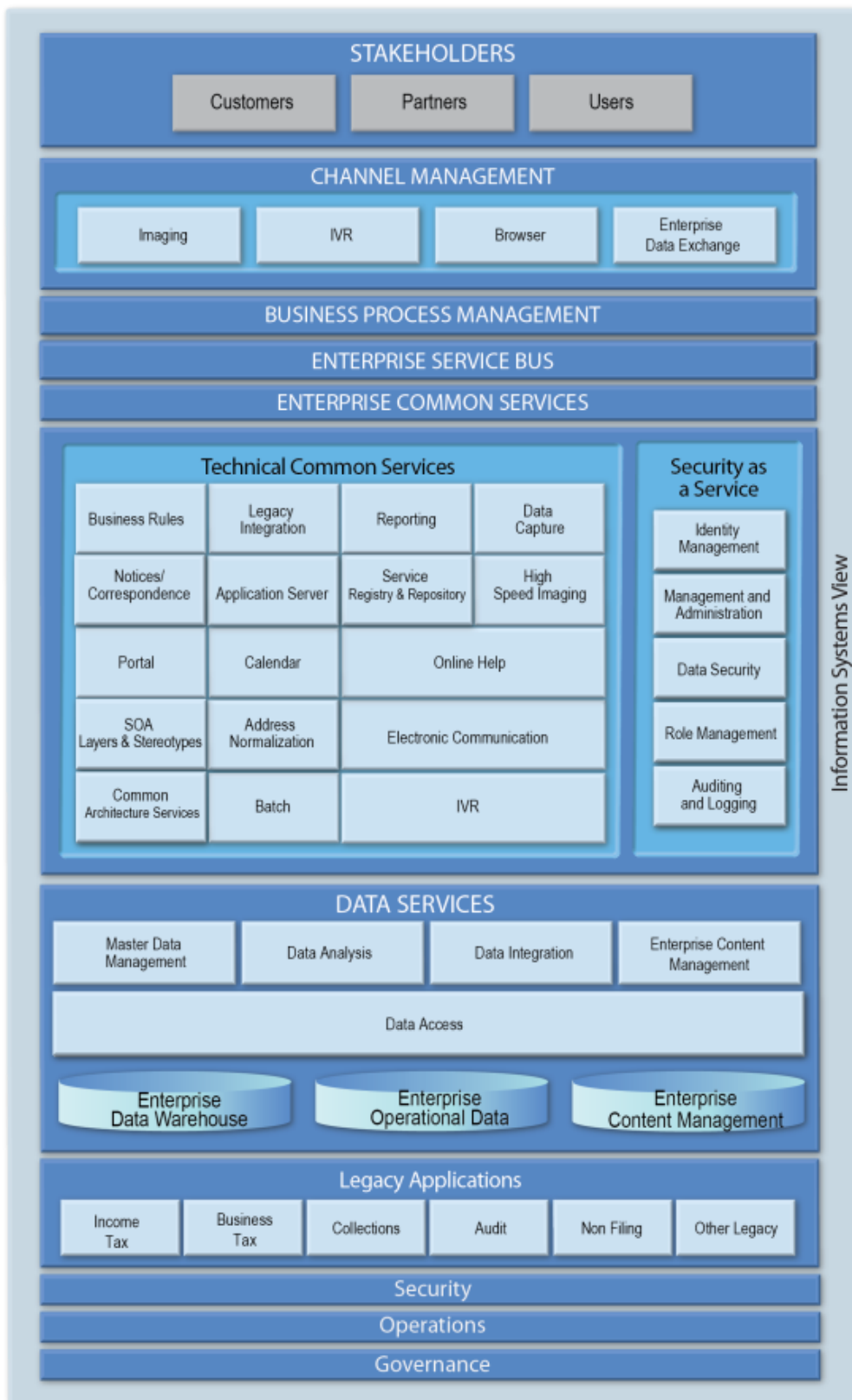


THE NEXT GENERATION OF TAX DOMAIN SOLUTIONS

CGI's next generation solution for tax administration represents a fundamentally different approach featuring:

- SOA to support challenges for the next decade and beyond
- Highly reusable architecture to accommodate many different tax applications
- Ease of integration with existing legacy applications to reduce data conversion issues and minimize the learning curve
- Enterprise solutions to allow agencies to manage all data and business rules at the enterprise level with flexible, robust, state-of-the-art tools.

CGI'S NEXT-GENERATION TAX AND REVENUE SOLUTION AT A GLANCE



KEY BENEFITS

- **Dramatic revenue increases** through benefits-funded projects. CGI has helped public sector clients certify over \$3.5 billion in increased revenue. These benefits continue to grow, and are more than all other firms combined.
- **Robust business intelligence** and improved collection activities through enterprise data modeling
- **Increased data capture** from revenue forms and fewer documents requiring manual intervention
- **Single view of the taxpayer** through a Taxpayer Folder for revenue agents and taxpayers

PROVEN RESULTS

CGI has been at the forefront of the tax management evolution:

- CGI and the California Franchise Tax Board are working together on the ground-breaking Enterprise Data to Revenue project which:
 - \$1 Million within 3 months, \$100 Million within 12 months, \$860 Million within 36 months
 - Will collect \$2.8 billion by 2016/2017
 - Will yield an estimated \$1 billion/year when complete
- CGI improvements to the Commonwealth of Virginia's complex tax program resulted in over \$231 million in recovered revenues.

CONTACT

For more information on our tax, revenue and collection services and solutions, visit us at www.cgi.com/tax or email us at tax.solutions@cgi.com.