Our capabilities in Defence in Europe

CGI

In a challenging environment such as Defence, we believe that efficient use of technology and communications will not only support operations, but bring down costs, and make logistics a lot easier.

THE CHALLENGE

When we speak to personnel from the defence forces, their concerns are typically:

"I want to work in multinational operations and need my IT systems to link to other nations to ensure effectiveness.

I need to deliver economies and efficiencies, without affecting our ability to deliver operations..."

Defence personnel must have access to the best software, allowing for sustained operations whilst giving the troops as much support as possible.

OUR ANSWER

You want to track your troops and your military equipment in the remotest parts of the world. You seek secure and assured information. From real-time, accurate intelligence to robust IT systems that will truly support your complex environment. We'll do it all - like we have for our clients across Europe.

Our services range from training and personnel systems that help prepare for operations to information systems that help execute them. And business systems, outsourced services, shared services and cyber services that help manage defence.

The Swedish Armed Forces are supported by reliable IT operations and secure applications wherever they operate. These secure, managed (also mobile) services are delivered from our data centres. We've also developed applications for their human resources, financial administration and logistics functions.

The UK Ministry of Defence (MOD) now has one IT infrastructure for all users. Through the Defence Information Infrastructure (DII) project, we've helped in safely migrating data from 300 individual systems into a secure, integrated information system accessible from all platforms. The system has resulted in reduced costs, increase in overall productivity and ease of maintenance. Our training programme has helped make the transition smooth.

HR systems for the French Army manage 120,000 regulars, 18,000 reservists and 24,000 civilian staff. Through the Concerto programme, they have an integrated personnel administration system that has replaced multiple legacy systems, of which some were paper-based.

FACT SHEET

Some important facts

- Over 25,000 NATO staff in 14 countries use our Document Handling System for business on a daily basis
- The Dutch SPEER programme will generate efficiency gains equivalent to 550 people (full time equivalents) in 2014, rising to 610 in 2016 and additional financial savings of €12 million in 2014 rising to €16 million by 2016
- Our system helps the French Army cater around 250 restaurants, serving 48 million meals per year with a volume of about 55,000 tonnes
- Over 350,000 centralised records in DMICP are being used by as many as 2,500 concurrent users doing up to 20,000 consultations per day
- IT services for about 300,000 users across 2,000 UK MOD sites worldwide – will be ultimately provided by the single Defence Information Infrastructure (DII)

We provided the SAP-based system, including data migration and the training programme for 10,000 HR users. As General Ripoli, Head of Personnel Management, Direction Resources Humaines de l'Armée de Terre says "Concerto puts into practice the desire of the army for a modern, efficient information system."

We delivered an efficient and cost-effective Logistics Management System for the SAP programme SPEER (Strategic Programme ERP Enabled Reengineering). The new SAP-system will replace hundreds of legacy systems. By using a blended onshore/offshore model, we are delivering cost benefits through service assurance.

Defence Medical Services (DMS) is one of the UK's largest health providers delivering primary, intermediate and secondary healthcare and dental services to the armed forces. Through the Defence Medical Information Capability Programme (DMICP), the new centralised system replaces legacy health records and other data held on disparate computers and on paper at up to 500 medical and dental facilities around the world ashore and afloat. DMICP is now being used in the vast majority of MOD's medical and dental facilities worldwide.

"CGI demonstrated a real understanding of the business and technical challenges of this programme. CGI is flexible, agile and innovative; they have delivered and adapted the service to reflect the rapid pace of change."

Richard Chapman, Programme Manager, DMICP

Our solutions to Electronic Warfare (EW) are based on a best-of-breed technical approach combining agile delivery with dynamic thought leadership. The CGI led team Excalibur is helping transform the UK Defence EW Centre through Project SHEPHERD. And our CESG qualified experts offer a wealth of experience to support the accreditation of even the most complex and sensitive systems for the MOD and other government departments.

As Napoleon famously said, 'an army marches on its stomach' and in Finland their Armed forces now have CGI systems supporting their catering function. Following a competitive procurement a state owned company, Leijona Catering was created and is now the largest public sector catering supplier in Finland. The IT infrastructure and services are critical to the success of this operation and CGI is the core partner for Leijona delivering a complete package, from infrastructure and equipment through to applications and support. As the CIO of the Finnish Ministry of Defence, Aki Siponen, says, "Our thanks go to CGI, for professional project management. On several occasions I've praised this project as a prime example of a successful IT project."

WHY WORK WITH CGI?

We have been delivering defence systems for over 35 years. Our secure managed services support operations around the world. We have the ability to work together to deliver secure, complex, mission-critical systems and efficient back office operations. We can meet the needs of multi-national operations by supporting deployed systems and harnessing our full defence experience.

We have deep involvement with key developments in technically complex areas of cyber, electronic warfare and systems integration. We'll use what we've learnt about handling complex projects from other industries. Coupled with the latest technologies and innovation, you'll get the kind of solid IT setup that you can fully rely on to manage the most complex needs.

"We wanted a user friendly application for our new document management solution, one which would give all our users fast access to the data they need for their particular jobs. Logica (now part of CGI) has given us a solution, which does exactly that."

Steven Janis, Core Portfolio Coordinator, NATO C3 Agency

For more information about CGI, visit www.cgi.com/government or email us at publicsector@logica.com.

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