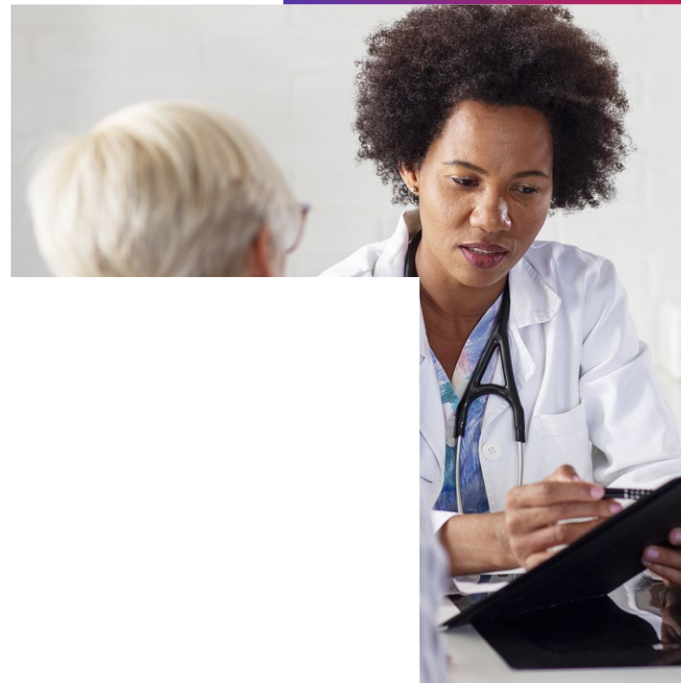


Digital Home: Health and Care Platform



Accelerating the benefits of joined-up
digital health and care services

Challenges

Analogue switch-off



- » Potential impact and disruption caused by the analogue switch off in 2025
- » Siloed capabilities in assisted care, telehealth, telecare and virtual wards
- » Inability to reference the best use of the growing digital capability of wearables sensors and the internet of health things

Integrating health and care information



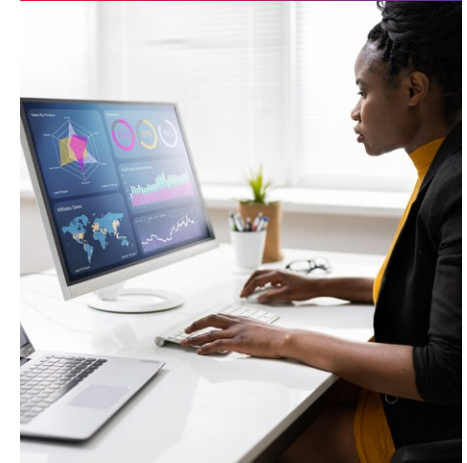
- » Lack of integrated health and care record for the individual
- » Missed opportunities for joined-up care for the individual and the involvement of their circle of care and other third parties
- » Limited system-wide thinking and approach

Managing data



- » Reactive, non-preventive, non-predictive services
- » Lack of accurate real-time data to inform joined up clinical and care decision making
- » Difficulties in establishing trust between parties to share sensitive data

Increasing efficiency



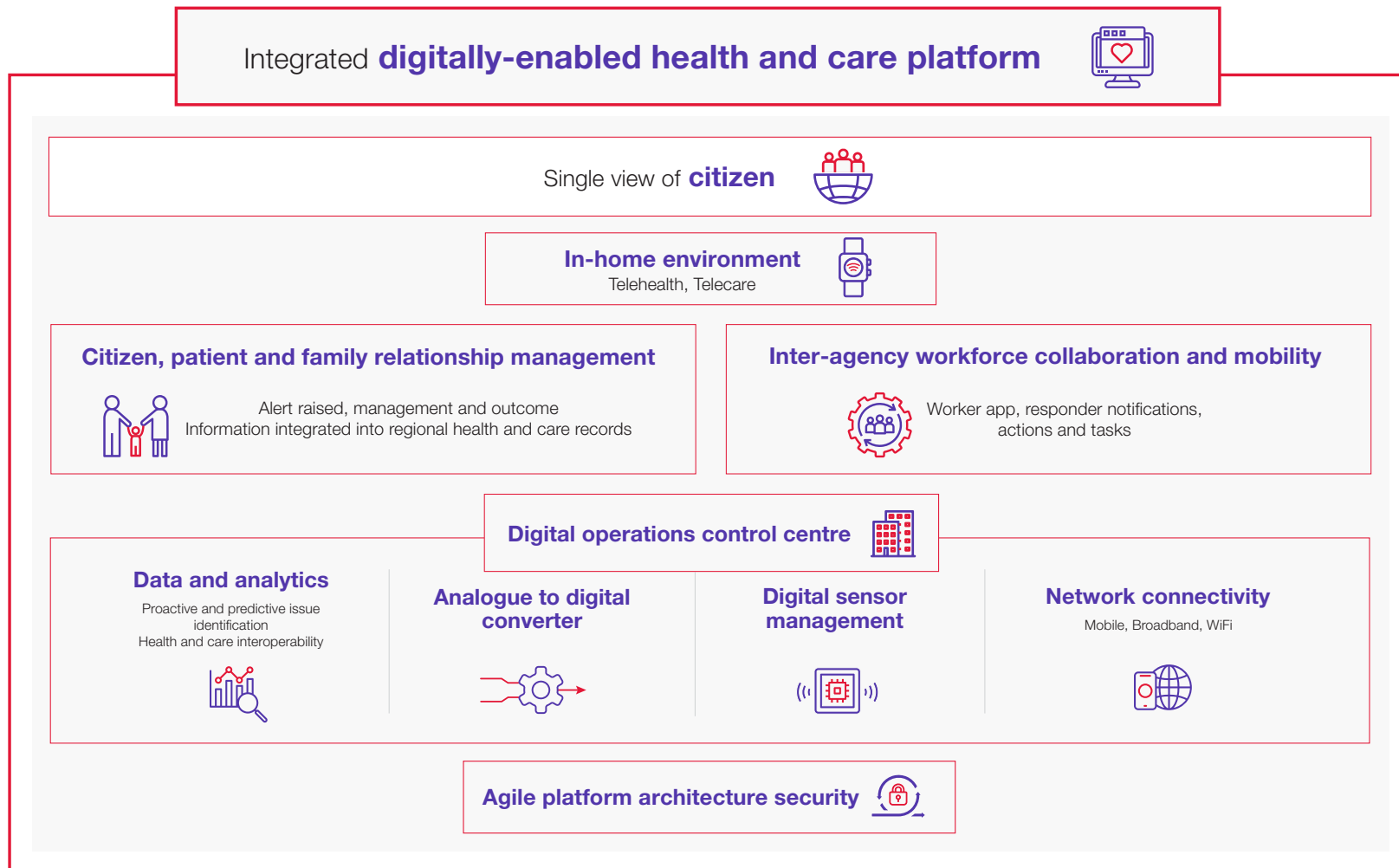
- » Limited innovation due to existing proprietary systems
- » Budgetary challenges requiring a need to increase efficiency
- » Resource and attrition pressures



Digital Home Health and Care Platform



Ensuring that people and their families get the right care at the right time, in the right place from the right people



Benefits



Effective joined-up digital telecare, telehealth and telemedicine services



Improved decision making with more intelligent and real-time insights



Delivering more person centred integrated health and care services



Safe and secure transition to integrated digital health and care at home



Ability to harness the innovation available through new technology in the market place and a joined-up view of the person



Supporting new models of healthcare including the extension of care at home to virtual wards and patient monitoring



Significantly improving multi disciplinary working and collaboration



New career pathways and improved staff retention through digital enablement



Outcome-based, commercially flexible, and accountable strategic partner approach



Improving understanding and use of the growing digital capability of wearables, sensors and devices



Increasing patient engagement with improved experience for patients, families and carers

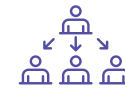
“Delta Wellbeing’s vision of supporting people to live independently and to enable individuals to help themselves, is at the centre of our partnership with CGI. We share values, ethics and both of our teams are truly committed to supporting better outcomes for our service users who are the people in our communities who need our help most.”

Samantha Watkins, Managing Director, Delta Wellbeing



Why CGI

Consultative approach



- » We listen to the issues and understand the requirements
- » A tailored approach
- » Client proximity with our metro model

Open and innovative



- » Technology agnostic enabling wide ecosystem
- » Open and collaborative Innovative approach

Social awareness



- » Supporting local employment
- » Investing in future skills
- » Supporting place based communities
- » Joint social value planning and collaboration

We combine...

...our **global health and care expertise, products, and services** along with our **local knowledge of your challenges and ambitions** to collaborate with you **to deliver better health and care outcomes** enabled by digital and data in the most financially sustainable way.

Our approach...

...to **partnership is based on trust, flexibility, and shared investment and responsibility.** We believe in standing together, as one, building mutually rewarding relationships that **deliver complex things well.**

Partnering with **Delta Wellbeing** to improve health and social care in West Wales through digital transformation

The initial focus of the partnership will be the digitisation of Delta Wellbeing's telecare services in preparation for the upcoming analogue switch off in 2025.

Ensuring a seamless transition for users with 24/7 monitoring via alarms, sensors and wearable devices to remotely monitor health conditions and help people retain and improve independence in the home.

The improved use of data will empower the workforce, create visibility and transparency, and over time provide a new single view of the patient allowing whole system thinking to become a reality.





About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 91,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

Our commitment: Insights you can act on.

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